November 20 2026, 11:00 (CET)

# PostNL installs its 2,000th parcel locker in Haarlem

## More consumers choosing parcel lockers as their preferred delivery option

**Haarlem, 20 November 2026 – PostNL has installed its 2,000th parcel locker at Dekatuin on the Vlaamseweg in Haarlem, marking a new milestone in the expansion of its Out-of-Home delivery network. Hundreds of thousands of people in the Netherlands have now selected a parcel locker as their preferred delivery option. That number has grown by almost 30% over the past year. PostNL will continue to expand its network in the coming years.**




The new parcel locker at Dekatuin has capacity for 61 parcels. Consumers can use it to collect, send or return a parcel. Its easily accessible location makes it convenient to use while on the go, for example on the way to or from work. Collecting a parcel can also easily be combined with a visit to the garden centre, particularly in the run-up to the festive season. In addition to PostNL parcels, the locker can also be used to collect, send or return parcels handled by FedEx and GLS.

**Use of parcel lockers growing rapidly**

The number of parcel lockers is growing, and so is their use. Over the past year, the use of PostNL parcel lockers has increased by a further 50%. More consumers are also choosing a parcel locker as their default delivery location. This development is part of the broader growth in Out-of-Home delivery. Currently, around 13% of parcels are delivered Out-of-Home. PostNL expects this share to grow to around 40% by 2031. To accommodate this

growth, PostNL will continue to expand its network to around 7,500 parcel lockers by 2031. By then, everyone in the Netherlands will have a PostNL parcel locker within around seven minutes.

## About PostNL

We are PostNL. For more than 225 years, we have been part of society and here for everyone. With 31,500 colleagues, an extensive network of 5,700 PostNL locations, 10,000 letterboxes, 1,400 automated parcel lockers, and millions of users of the PostNL app, we are always close by. Together with our partners, we operate in 190 countries worldwide. Our mission is clear: connected to deliver what drives us all forward. Through our strategy, we grow our business, create sustainable value, lead through innovation and make an impact that matters. On an average weekday, we deliver 1.2 million parcels and 6 million letters. We improve our networks with smart solutions, innovate with AI and tech for our customers and promote future-proof employment relationships for employees and partners. At the same time, we are making our delivery operations more sustainable: we cover many kilometres on foot and by bicycle and increasingly use cleaner fuels and electric vehicles. PostNL N.V. is a publicly listed company with a revenue of €3.3 billion in 2025.

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