

GTA Restoration Update - Day 5

(Tamuning, Guam) Saturday, July 11, 2026- GTA crews, together with its third-party partners, continue working extended hours to restore network facilities, respond to service issues, and complete installations for residential and business customers. As the Guam Power Authority (GPA) restores power to more areas, additional wireless and internet services will continue coming back online.

Network Status:

93% of the wireless network is operational.

97% of the internet network is operational.

Remaining outages are primarily in areas without commercial power or where storm-related damage to customer lines or network equipment requires field repairs.

If your power has been restored, please restart your modem. If you're still experiencing service issues after restarting, contact our call center for assistance at 671-644-4482.

If your service issue is caused by damage to your line or equipment, a field crew will be dispatched to inspect and complete the necessary repairs.

Repairs in hazardous or inaccessible areas may take additional time to ensure the safety of our crews.

We thank the community for their patience and understanding, and also extend our sincere appreciation to our employees, third-party partners, fellow frontliners, and our community for supporting Guam's recovery.

UPDATE as of 3:00PM, 7/11/2026

About GTA

GTA is Guam's leading telecommunications provider, delivering advanced connectivity solutions for residential, business, and government customers across the island. GTA's services include high-speed fiber internet, 5G wireless mobility, and advanced voice and data services for business and carrier customers that support critical infrastructure, enterprise operations, and everyday communications.

GTA operates secure, locally managed data center facilities on Guam and plays a key role in the island's digital ecosystem through ownership and operation of Guam's first locally owned cable landing station and data center in Piti. GTA operates three data centers, with its newest facility, GU3 in Alupang, set to be completed in Q1 2026. Together with its subsea cable investments and network infrastructure, these facilities strengthen Guam's position as a strategic digital gateway in the Pacific while ensuring reliable, resilient connectivity for the community.

Based in Tamuning, Guam, GTA is a U.S.-owned, locally managed company with nearly 75 years of service to Guam and a long-standing commitment to advancing the island's digital future.

More information is available at www.gta.net.

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