

GTA Restoration Update - Day 4

(Tamuning, Guam) Friday, July 10, 2026 - As the Guam Power Authority (GPA) continues restoring island power, more customers are reconnecting to GTA's internet services. The percentage of connected customers closely tracks GPA's power restoration progress.

GTA crews, along with third-party restoration partners, continue working extended hours to:

- Restore network services.
- Respond to residential and business customer trouble tickets.
- Complete pending installation requests.

Network Status

- **Wireless Network:** 84% operational
- **Internet Network:** 96% operational

Customer Reminder

- If you have island power or an alternative power source, restart your modem.
- If your service is still unavailable after restarting, please contact GTA Technical Support for assistance.
- If the issue is caused by damage to your service line or equipment, a field technician will be dispatched to inspect and complete the necessary repair

GTA technicians continue responding to these repairs as part of the company's ongoing islandwide restoration efforts.

About GTA

GTA is Guam's leading telecommunications provider, delivering advanced connectivity solutions for residential, business, and government customers across the island. GTA's services include high-speed fiber internet, 5G wireless mobility, and advanced voice and data services for business and carrier customers that support critical infrastructure, enterprise operations, and everyday communications.

GTA operates secure, locally managed data center facilities on Guam and plays a key role in the island's digital ecosystem through ownership and operation of Guam's first locally owned cable landing station and data center in Piti. GTA operates three data centers, with its newest facility, GU3 in Alupang, set to be completed in Q1 2026. Together with its subsea cable investments and network infrastructure, these facilities strengthen Guam's position as a strategic digital gateway in the Pacific while ensuring reliable, resilient connectivity for the community.

Based in Tamuning, Guam, GTA is a U.S.-owned, locally managed company with nearly 75 years of service to Guam and a long-standing commitment to advancing the island's digital future.

More information is available at www.gta.net.

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