

GTA Continues Network Restoration Following Super Typhoon Bavi

(Tamuning, Guam) Tuesday, July 7, 2026 — Following the passage of Super Typhoon Bavi, GTA crews have been in the field since 6:00 a.m. assessing network conditions and restoring core network infrastructure across the island. Our Enterprise Support teams are also assisting business customers and critical facilities as restoration efforts continue.

As commercial power is restored to more communities, additional portions of GTA's network will be brought back online. Crews are also repairing several backup generators at village network stations, primarily in southern Guam, that were affected by the storm. Restoration work will continue throughout the day as power returns and conditions allow.

Customers with GPA power are encouraged to restart their modem to check whether their internet service has been restored. Customers with an uninterruptible power supply (UPS) may also use it to power their modem and verify their connection, while using the UPS to temporarily power other essential devices if needed.

If your internet service is still not working after restarting your modem, please contact the GTA Call Center at 671-644-4482 for assistance.

Customers who do not yet have commercial power should wait until power has been restored before troubleshooting their modem or internet service.

Customer Service Hours

- Call Center: 1:00 p.m. – 7:00 p.m. | 671-644-4482
- GEC: 1:00 p.m. – 6:00 p.m.
- Retail Locations: Micronesia Mall, NEX, and AAFES locations remain closed until further notice.

GTA appreciates the community's continued patience and understanding as crews work safely to restore network services following Super Typhoon Bavi. Additional updates will be provided as restoration efforts continue.

UPDATE AS OF 1:00PM, 7/07/2026

About GTA

GTA is Guam's leading telecommunications provider, delivering advanced connectivity solutions for residential, business, and government customers across the island. GTA's services include high-speed fiber internet, 5G wireless mobility, and advanced voice and data services for business and carrier customers that support critical infrastructure, enterprise operations, and everyday communications.

GTA operates secure, locally managed data center facilities on Guam and plays a key role in the island's digital ecosystem through ownership and operation of Guam's first locally owned cable landing station and data center in Piti. GTA operates three data centers, with its newest facility, GU3 in Alupang, set to be completed in Q1 2026. Together with its subsea cable investments and network infrastructure, these facilities strengthen Guam's position as a strategic digital gateway in the Pacific while ensuring reliable, resilient connectivity for the community.

Based in Tamuning, Guam, GTA is a U.S.-owned, locally managed company with nearly 75 years of service to Guam and a long-standing commitment to advancing the island's digital future.

More information is available at www.gta.net.

Contact details

Michele Catahay Perez

Director of Community Relations

mcatahay@gta.net

[+16714872316](tel:+16714872316)

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