

# GTA Advisory - Network Restoration Update - Day 3

(Tamuning, Guam) Thursday, July 9, 2026- GTA crews continue repairing damaged network infrastructure, including fiber connection points serving homes and businesses. Repairs and scheduled installations for business and residential customers are ongoing. Teams remain focused on maintaining generators that are powering critical network facilities as island power continues to be restored across Guam. All GTA retail stores, the Call Center, and Technical Support have resumed normal operating hours.

## ***Network Status***

- Wireless Network: **79% restored**
- DSL Network: **95% restored**
- Fiber Network: **97% restored**

Our core network remains fully operational. While restoration efforts continue, some customers may require on-site repairs if their service line was damaged during the storm. Our technicians are actively responding to these repairs as part of ongoing restoration efforts.

## Customer Information

- Customers with island power whose service has not yet been restored should restart their modem and check their connection.
- If service remains unavailable after restarting the modem, customers should contact the GTA Call Center at **(671) 644-4482**.
- Customers who do not yet have island power should wait until power is restored before troubleshooting their modem.

GTA appreciates the community's continued patience as crews work to safely restore services across Guam.

*UPDATE AS OF 3:30PM, 7/09/2026*

## About GTA

GTA is Guam's leading telecommunications provider, delivering advanced connectivity solutions for residential, business, and government customers across the island. GTA's services include high-speed fiber internet, 5G wireless mobility, and advanced voice and data services for business and carrier customers that support critical infrastructure, enterprise operations, and everyday communications.

GTA operates secure, locally managed data center facilities on Guam and plays a key role in the island's digital ecosystem through ownership and operation of Guam's first locally owned cable landing station and data center in Piti. GTA operates three data centers, with its newest facility, GU3 in Alupang, set to be completed in Q1 2026. Together with its subsea cable investments and network infrastructure, these facilities strengthen Guam's position as a strategic digital gateway in the Pacific while ensuring reliable, resilient connectivity for the community.

Based in Tamuning, Guam, GTA is a U.S.-owned, locally managed company with nearly 75 years of service to Guam and a long-standing commitment to advancing the island's digital future.

More information is available at [www.gta.net](http://www.gta.net).

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