

## TEXTRON AVIATION'S TAMPA SERVICE CENTER MARKS 45 YEARS OF LEGENDARY SERVICE FOR CUSTOMERS



▲ Textron Aviation's Tampa Service Center marks 45 years of legendary service for customers

Textron Aviation is celebrating 45 years of proudly serving its customers at its Tampa, Florida Service Center. Since opening its doors in 1981, the Tampa Service Center has played a consistent role in helping Textron Aviation's Cessna, Beechcraft and Hawker owners and operators maintain and enhance the value of their aircraft through comprehensive support and local expertise.



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“Marking 45 years in Tampa reflects the experience and dedication of the people who support customers every day,” said Greg Payne, general manager, Tampa Customer Service Center. “Their deep knowledge of our aircraft and long-term relationships with customers continue to set this team apart and reinforce the value of having service close to where customers operate.”



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The Tampa service center has evolved steadily over the decades, expanding its capabilities, aircraft coverage and role within the broader service network as customer needs and products have changed. The center grew through industry transitions and portfolio expansions, ultimately becoming an integral part of Textron Aviation's global Customer Support organization.



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Today, the Tampa Customer Service Center operates from approximately 92,200 square feet at Tampa International Airport and typically supports 40 to 45 aircraft at one time, depending on model. The center supports Beechcraft, Cessna and Hawker aircraft, offering scheduled and unscheduled maintenance, avionics modifications and upgrades, interior refurbishment and repaint services. Customers are also supported through aircraft-on-ground (AOG) response via Go Teams based at the service center and mobile service teams, providing flexible, responsive support when and where it's needed.



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### **About Textron Aviation Customer Support**

Textron Aviation, through its Beechcraft and Cessna brands, is renowned for its unrivaled global service network dedicated to complete life-cycle support, including more than 300 authorized service facilities and a mobile support program featuring over 40 mobile service units and onsite technicians. Learn more at [txtav.com/en/service](http://txtav.com/en/service).

## About Textron Aviation

### About Textron Aviation Inc.

We have been inspiring the journey of flight for nearly 100 years. Textron Aviation Inc., a Textron Inc. company, has empowered our collective talent across the Beechcraft, Cessna, Hawker and Pipistrel brands to design and deliver the best aviation experience for our customers. With a range that includes everything from business jets, turboprops, light and high-performance pistons, to special mission, military trainer and defense aircraft, Textron Aviation has the most versatile and comprehensive aviation product portfolio in the world and a workforce that has produced more than half of all general aviation aircraft worldwide. Customers in more than 170 countries rely on our legendary performance, reliability and versatility, along with our trusted global customer service network, for affordable, productive and flexible flight. For more information, visit [www.txtav.com](http://www.txtav.com).

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