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BEYOND THE UPGRADE: KEEPING CUSTOMERS MISSION READY ACROSS AUSTRALIA

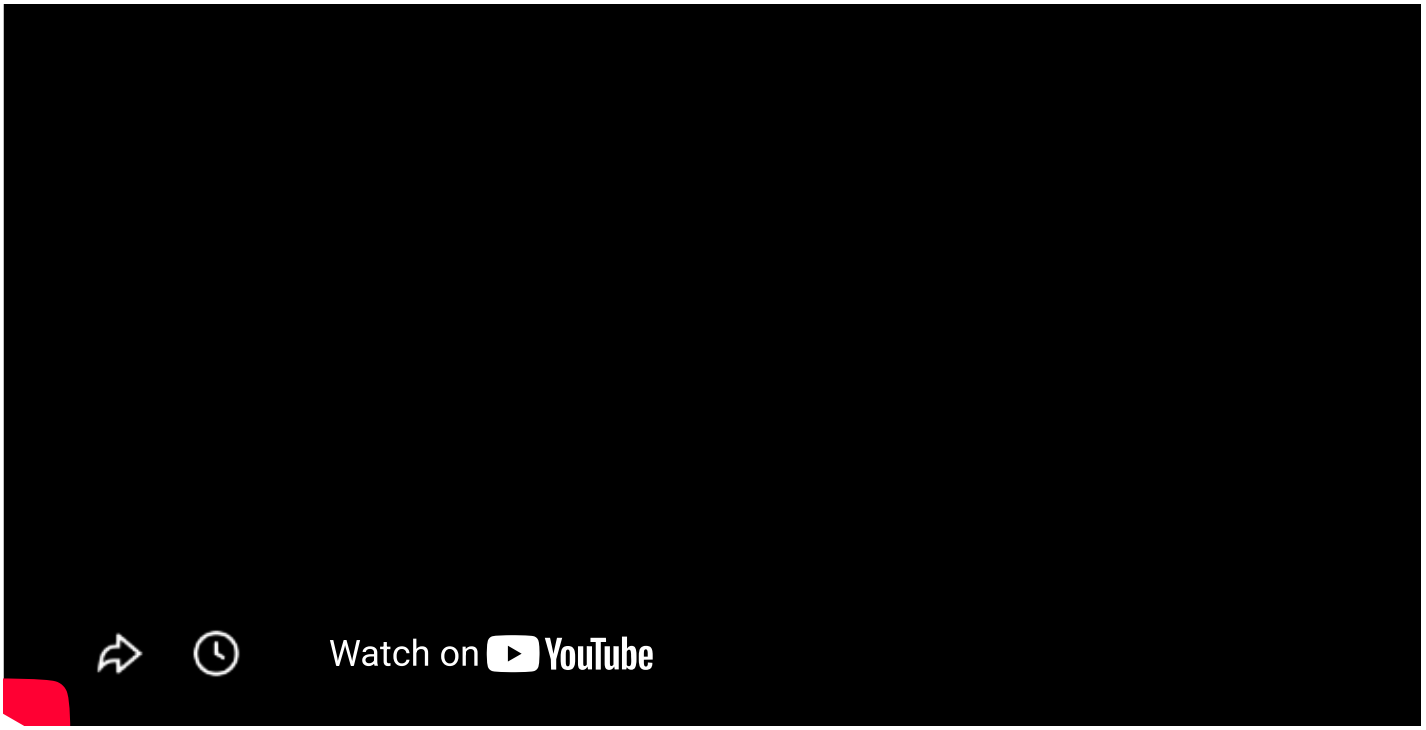
Backed by Textron Aviation's global service network, local Australian teams bring OEM support directly to customers in the Asia-Pacific region



▲ Textron Aviation's Australian service teams combine local expertise with factory-direct support to help keep customers flying and mission ready across the region.

Aircraft throughout Australia and the broader Asia-Pacific region serve a wide range of missions, from connecting businesses and communities to transporting patients and carrying out government operations. With those missions taking place throughout a vast region, having reliable support close to where customers operate is an essential part of keeping them moving.

For Zaki Abu Ghazaleh, general manager of Australia Service Centers, that support starts with understanding the customer and bringing together the right people, tools and expertise. It's a customer-focused approach that combines strong local relationships with Textron Aviation's broader resources and experience.



▲ Zaki Abu Ghazaleh shares how regional knowledge, customer relationships and access to OEM expertise come together to serve customers across Australia and the broader Asia-Pacific region.

Textron Aviation is continuing to strengthen its presence in Australia through investments in facilities and service capabilities. In 2026, the company opened its new purpose-built Melbourne Service Center at Essendon Fields Airport, more than doubling its previous footprint with expanded aircraft service space and an onsite parts stockroom. The facility joins company-owned service centers in Perth and the Gold Coast. The company also received Civil Aviation Safety Authority (CASA) Part 145 approval for its Australian maintenance organization, marking an important milestone in the continued development of its Australian service network.

Those investments are backed by teams who know the region and the customers they serve. Textron Aviation's Australian teams bring local knowledge and relationships, ongoing training and access to engineering and Customer Support resources across the company. Whether supporting scheduled inspections, AOG events or aircraft upgrades, they can draw on Original Equipment Manufacturer (OEM) expertise to help customers throughout the lifecycle of their aircraft. Learn more about Textron Aviation's global support network here.

About Textron Aviation

About Textron Aviation Inc.

We have been inspiring the journey of flight for nearly 100 years. Textron Aviation Inc., a Textron Inc. company, has empowered our collective talent across the Beechcraft, Cessna, Hawker and Pipistrel brands to design and deliver the best aviation experience for our customers. With a range that includes everything from business jets, turboprops, light and high-performance pistons, to special mission, military trainer and defense aircraft, Textron Aviation has the most versatile and comprehensive aviation product portfolio in the world and a workforce that has produced more than half of all general aviation aircraft worldwide. Customers in more than 170 countries rely on our legendary performance, reliability and versatility, along with our trusted global customer service network, for affordable, productive and flexible flight. For more information, visit www.txtav.com.

CONTACT DETAILS

Lauren Howell
Communications Sr. Associate, Customer Support
lhowell@txtav.com
+1.316.927.9536

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