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# Meet Tracy Leopold, Vice President of North America Customer Service Centers

Tracy Leopold knew she wanted to work in aviation since she attended airshows with her family as a child. Since starting at Cessna over 20 years ago, Tracy has served customers in every aspect and phase of their buying and ownership journey—from aircraft deliveries to Global Parts Sales.

Today, Tracy leads Textron Aviation’s Customer Service Centers in North America.

Tracy’s strong product expertise, customer focus and drive for continuous improvement positively impacts our customers’ experience and confidence in aftermarket support.

*“To me, going above and beyond for our customers is job one... and I’m committed to making that happen every time.”*

— Tracy Leopold, Vice President of North America Customer Service Centers

Learn more about the vast Textron Aviation Customer Service Center network.



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