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Hawker Beechcraft Unveils New, Larger Aircraft Service Center in Indianapolis



BY TEXTRON AVIATION

To further its commitment to providing the best customer service and support, Hawker Beechcraft Services (HBS) today announced the grand opening of its newly expanded, factory-owned aircraft maintenance and service facility at Indianapolis International Airport (IND). The expansion marks a new chapter for the facility, which has provided world-class service to the region for almost 40 years. The FAA-certified, cutting-edge center specializes in Hawker and Beechcraft products, including the next-generation, all-composite fuselage Premier and Hawker 4000 aircraft.

“Hawker Beechcraft continues to focus on how to best reach and serve our broad base of customers,” said Christi Tannahill, vice president, Hawker Beechcraft Global Customer Service and Support. “In response to the region’s growing base, we expanded the size of the already exceptional service center, added new capabilities and grew our team of highly trained technicians to create a trusted, one-stop, go-to source for customers.”

The HBS facility in Indianapolis has been serving the Ohio Valley and Mid-Atlantic regions since 1971. The new facility is three times the size of the previous one, providing space to accommodate significantly more aircraft and generating additional economic activity in the area. The facility boasts a highly experienced staff, including several Master Technicians who collectively have nearly 200 years of experience. In addition, Indianapolis facility plans to add many new jobs over the next 18 months.

The new facility includes a 7,700-square-foot line service terminal operated by Signature Flight Support, a 47,300-square-foot maintenance hangar space and 23,000 square feet of customer areas, administrative offices and back shops. Master Technicians, EASA-certified mechanics, and knowledgeable, on-site factory technical representatives offer expert service. In addition to focusing on maintenance, repair and modification of airframes, powerplants, and avionics systems, the Indianapolis HBS facility offers world-class AOG (aircraft on ground) support. The new HBS service center will also now be offering custom interior modification services, with paint capabilities becoming available this fall.

Customers may also enjoy amenities such as fully equipped guest offices with WiFi Internet access, a comfortable lounge, a showroom stocked with the latest products and a design center for interior and exterior options.

“We are pleased by Hawker Beechcraft’s expansion at Indianapolis International Airport,” said Al Bennett, secretary of the Indianapolis Airport Authority (IAA) board. “Not only will it bring additional jobs to the city, but having them as a aviation service provider will help us attract more private business and general aviation traffic throughout our airport system.”

For service at Hawker Beechcraft Services Indianapolis, customers can call 888.893.4488 or e- mail hbs_ind@hawkerbeechcraft.com.

Headquartered in Wichita, the HBS network of 10 factory-owned service centers provides professional aircraft maintenance and repair and modification capabilities in Little Rock, Ark.; Mesa, Ariz.; Tampa, Fla.; Atlanta, Ga.; Indianapolis, Ind.; Wichita, Kan.; Houston, Tex.; San Antonio, Tex.; Toluca, Mexico; and Chester, UK.

Hawker Beechcraft Corporation is a world-leading manufacturer of business, special mission and trainer aircraft – designing, marketing and supporting aviation products and services for businesses, governments and individuals worldwide. The company’s headquarters and major facilities are located in Wichita, Kan., with operations in Salina, Kan.; Little Rock, Ark.; Chester, England, U.K.; and Chihuahua, Mexico. The company leads the industry with a global network of more than 100 factory-owned and authorized service centers. For more information, visit www.hawkerbeechcraft.com.

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