



© 31 July 2012, 00:00 (CDT)

## Bell Helicopter and Cessna Aircraft Company Open Asia Pacific Service Facility in Singapore



### BY TEXTRON AVIATION

Bell Helicopter, in partnership with Cessna Aircraft Company, opened a new regional service center in Singapore at Seletar Aerospace Park. Bell Helicopter and Cessna are Textron companies (NYSE: TXT). The new state-of-the-art facility offers customers a one-stop shop for comprehensive repair, completion, fulfillment, maintenance and customization solutions.

“The grand opening of our Asia Pacific service center brings to life a vision of providing exceptional support to our current and future customers in this important growth region,” said John L. Garrison, president and CEO of Bell Helicopter. “It is the result of years of planning for an increased presence in Asia Pacific that is a key market for both Bell Helicopter and Cessna.

”Bell Helicopter and the Singapore Economic Development Board signed a Memorandum of Understanding in June 2010. On June 9, 2011, Bell Helicopter and Cessna broke ground on the new service center in the Seletar Aerospace Park.

The service facility is 160,500 total square feet and equipped with hangars for Bell Helicopter and Cessna products, a paint booth, warehouse, overhaul and maintenance shops, offices, and a 77,000 square foot ramp. Plans for the new facility include training, performing customization and completions, major refurbishment projects, labor and parts sales, as well as maintenance, repair and overhaul. Bell Helicopter and Cessna envision the center as a regional hub for response to customer needs in Asia Pacific.

“Over the years Bell Helicopter and Cessna have grown into global companies,” Garrison added. “We’ve accomplished this by successfully gearing our operations to serve a diverse and expanding customer base in addition to providing innovative, affordable mission solutions tailored to our local customers. This ensures that we’re able to provide value and world-class local support to our operators throughout the world.

”Bell Helicopter has been ranked No. 1 by customers in Customer Support and Services for 18 consecutive years and offers an unparalleled customer experience with comprehensive support. Bell Helicopter provides customers with local support in every corner of the world with services ranging from state of the art customization, aircraft refurbishment and accessory options to first class maintenance repair and overhaul solutions, combined with personalized service offerings.

“Cessna continues to focus on the full product experience, delivering exceptional end-to-end service,” said Bill Harris, Cessna’s vice president, Sales for the Asia Pacific region. “We maintain a worldwide network of Citation Service Centers and Authorized Service Facilities to ensure our customers have access to our industry leading team of skilled professionals throughout the world.”

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#### **About Bell Helicopter**

Bell Helicopter, a wholly owned subsidiary of Textron Inc., is an industry-leading producer of commercial and military, manned and unmanned vertical-lift aircraft and the pioneer of the revolutionary tiltrotor aircraft. Globally recognized for world-class customer service, innovation and superior quality, Bell's global workforce serves customers flying Bell aircraft in more than 120 countries.

### **About Cessna**

Cessna is the world's leading general aviation company. Since its inception in 1927, Cessna has designed, produced and delivered more than 193,500 airplanes around the globe. This includes more than 6,300 Citation business jets, making it the largest fleet of business jets in the world. Today, Cessna has two principal lines of business: aircraft sales and aftermarket services. Aircraft sales include Citation business jets, Caravan single-engine utility turboprops, single-engine piston aircraft and lift solutions by CitationAir. Aftermarket services include parts, maintenance, inspection and repair services. In 2011, Cessna delivered 689 aircraft, including 183 Citation business jets, and reported revenues of \$2.990 billion. More information about Cessna Aircraft Company is available at [cessna.com](http://cessna.com).

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