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Textron Aviation announces new Cessna Citation flight data monitoring service options



WICHITA, Kan. (Dec. 17, 2020) – Textron Aviation today announced new aircraft flight data monitoring (FDM) service options for Cessna Citation business jets equipped with Aircraft Recording System II (AReS II). Through Textron Aviation's proprietary LinxUs data reporting ecosystem, Cessna Citation customers can now choose to transfer their flight data to one of two customer-selected Flight Operational Quality Assurance (FOQA) providers, Flight Data Services L3Harris Technologies' Flight Data Connect service or Safran Electronics & Defense's Cassiopée Flight Data Monitoring solution.

Beechcraft, Cessna and Hawker customers receive factory-direct support by Textron Aviation, a Textron Inc. (NYSE: TXT) company, through a global network of service and part centers, mobile service units and 24/7 1CALL AOG support.

“At Textron Aviation, we are always looking for ways to enhance the aircraft ownership experience,” said Brian Rohloff, senior vice president, Customer Support. “Our innovative LinxUs FDM program enables customers to improve their operational efficiency, training, and reliability by transferring their flight data to one of two customer-selected data management providers.”

Customers have the flexibility to select a service provider that best fits their needs, ensuring they receive the most comprehensive flight data monitoring capabilities for their aircraft. The wireless transfer of data to the provider of choice requires no additional equipment, making it a simple and seamless process.

The first Citation to benefit from this advanced service offering is the Cessna Citation CJ4 business jet with future expansion of the program to include additional AReS II-equipped Cessna aircraft. Additional aftermarket flight data monitoring solutions are also in-work with solutions anticipated to roll out in 2021.

LinxUs FDM further expands the LinxUs and LinxUs Air brands providing customers with a suite of real-time solutions. LinxUs fault notification and diagnostics enable downtime reduction, returning the aircraft to service faster than ever. Textron Aviation’s 1CALL center, along with service designees receive automated notifications for potential AOG events. LinxUs identifies the indicated cause of the fault, enabling maintenance to be scheduled before the aircraft lands. This allows our service professionals to pre-position the resources necessary to respond quickly.

About Textron Aviation Service

Textron Aviation offers factory-direct service and support throughout the entire ownership experience. Through a global network staffed with nearly 3,000 employees, customers have direct access to a team of expert service representatives offering maintenance, inspections, parts, repairs, avionic upgrades, equipment installations, refurbishments and other specialized services. Textron Aviation manages a fleet of nearly 70 mobile service units (MSU), Go Teams stationed across the world that can be mobilized to respond to maintenance events by contacting 1CALL and a team of AOG specialists providing prioritized service and support during unscheduled maintenance events.

Images:

Cessna Citation CJ4 jet

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About Textron Aviation Inc.

Textron Aviation Inc. is the leading general aviation authority and home to the Beechcraft, Cessna and Hawker brands, which account for more than half of all general aviation aircraft flying. The Textron Aviation brands represent unrivaled innovation, performance and leadership in the industry, and offer an unmatched value proposition rooted in the total ownership experience. Leveraging unparalleled speed-to-market, Textron Aviation provides the most versatile and comprehensive business and general aviation product portfolio in the world through five principal lines of business: business jets, general aviation and special mission turboprop aircraft, high performance piston aircraft, military trainer and defense aircraft and a complete global customer service organization. Textron Aviation has delivered more than 250,000 aircraft in over 170 countries. Its broad range of products include such best-selling aircraft as Citation business jets, King Air and Caravan turboprops and T-6 military trainer aircraft, all of which are backed by the industry's most capable global service network. For more information, visit www.txtav.com

About Textron Inc.

Textron Inc. is a multi-industry company that leverages its global network of aircraft, defense, industrial and finance businesses to provide customers with innovative solutions and services. Textron is known around the world for its powerful brands such as Bell, Cessna, Beechcraft, Hawker, Jacobsen, Kautex, Lycoming, E-Z-GO, Arctic Cat, Textron Systems, and TRU Simulation + Training. For more information, visit: www.textron.com

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