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Textron Aviation bolsters East Coast service and support offerings



Textron Aviation Inc., a Textron Inc. (NYSE:TXT) company, announced today its company-owned service facilities in Greensboro, N.C., Wilmington, Del., Newburgh, N.Y. and Atlanta, Ga., have received new certifications from the Federal Aviation Administration (FAA), expanding their capabilities to provide service and support to Beechcraft King Air, Cessna Citation and Hawker customers. Under the expanded certifications, both Newburgh and Greensboro facilities are authorized to service Beechcraft King Air 90-, 200- and 300-series aircraft and Hawker 125-series jets, while the Wilmington and Atlanta facilities are now authorized to service Cessna Citation X-, Sovereign-, and Excel-series aircraft as well as the Citation Mustang.

“These new certifications represent progress in a global strategy to service all of our brands at each of our company-owned service facilities,” said Brad Thress, senior vice president, Customer Service. “We are delivering on our service commitments and these expanded capabilities will provide easier access to factory-direct support and expertise for our customers in the East.”

The Greensboro and Newburgh facilities previously serviced Citation and Caravan products exclusively, while the Wilmington and Atlanta locations were previously certified to service Beechcraft and Hawker aircraft. Of the 21 Textron Aviation-owned service centers, 11 have received expanded certifications over the last year to service additional Textron Aviation products. The company expects all of these facilities will have expanded capabilities by year end.

About Textron Aviation Service

Textron Aviation, through its Beechcraft, Cessna and Hawker brands, is renowned for its unrivaled global service network dedicated to complete life-cycle support. Textron Aviation’s support organization includes a worldwide network of over 400 authorized service centers and 21 company-owned facilities with expert service engineers offering maintenance, inspections, parts, repairs, avionics upgrades, equipment installations, refurbishments and other specialized services. Textron Aviation also offers an Aircraft on Ground (AOG) service program featuring more than 60 mobile service units, two dedicated support aircraft, and on-site service technicians and support.

Web page: Find Textron Aviation service information on our website at <http://txtav.com/en/service>

ABOUT TEXTRON AVIATION

About Textron Aviation

We inspire the journey of flight. For more than 90 years, Textron Aviation Inc., a Textron Inc. company, has empowered our collective talent across the Beechcraft, Cessna and Hawker brands to design and deliver the best aviation experience for our customers. With a range that includes everything from business jets, turboprops, and high-performance pistons, to special mission, military trainer and defense products, Textron Aviation has the most versatile and comprehensive aviation product portfolio in the world and a workforce that has produced more than half of all general aviation aircraft worldwide. Customers in more than 170 countries rely on our legendary performance, reliability and versatility, along with our trusted global customer service network, for affordable and flexible flight.

For more information, visit www.txtav.com | www.defense.txtav.com | www.scorpionjet.com.

About Textron Inc.

Textron Inc. is a multi-industry company that leverages its global network of aircraft, defense, industrial and finance businesses to provide customers with innovative solutions and services. Textron is known around the world for its powerful brands such as Bell, Cessna, Beechcraft, Hawker, Jacobsen, Kautex, Lycoming, E-Z-GO, Arctic Cat, Textron Systems, and TRU Simulation + Training. For more information, visit: www.textron.com

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