

ProMaintenance delivers turn-key maintenance for Textron Aviation customers



Textron Aviation Inc., a Textron Inc. (NYSE:TXT) company, is further simplifying ownership and maintenance for Cessna Citation, Beechcraft King Air and Cessna Caravan customers with its new turn-key, factory-direct maintenance solution: ProMaintenance. Customers enrolled in ProMaintenance will benefit from Textron Aviation facilitating the complete management of scheduled, unscheduled and aircraft on ground (AOG) maintenance events.

“Designed to alleviate any additional complexity that comes with managing aircraft maintenance, ProMaintenance is an ideal solution for an owner-operator or a larger operation that may not have a full flight department,” said Kriya Shortt, senior vice president, Customer Service. “ProMaintenance is just the latest example of how we are delivering on our commitment to ensure aircraft ownership is as simple as possible for our customers.”

Customers enrolled in ProMaintenance receive a customized support program tailored to their needs that can include:

- Dedicated director of maintenance
- Total management of scheduled, unscheduled and AOG maintenance events
- Aircraft pickup to and from service center
- Management of airworthy directives, service bulletins and inspections
- Technical records administration
- Maintenance tracking and reporting
- Coordination of approved modifications and repairs

About Textron Aviation Service

Textron Aviation offers customers factory-direct service and support throughout their entire ownership experience. Through a global network staffed with more than 3,000 employees, customers have direct access to a team of expert service representatives offering maintenance, inspections, parts, repairs, avionic upgrades, equipment installations, refurbishments and other specialized services. Textron Aviation manages a growing fleet of mobile service units (MSU) and rapid response aircraft that can be mobilized to respond to maintenance events by contacting 1CALL, a team of AOG specialists providing prioritized service and support during unscheduled maintenance events. Textron Aviation’s robust international support footprint includes a global network of 18 company-owned service centers, nearly 200 authorized turbine service facilities, more than 60 MSUs and three dedicated aircraft for complete, immediate 24/7 response.

About Textron Aviation

We inspire the journey of flight. For more than 90 years, Textron Aviation Inc., a Textron Inc. company, has empowered our collective talent across the Beechcraft, Cessna and Hawker brands to design and deliver the best aviation experience for our customers. With a range that includes everything from business jets, turboprops, and high-performance pistons, to special mission, military trainer and defense products, Textron Aviation has the most versatile and comprehensive aviation product portfolio in the world and a workforce that has produced more than half of all general aviation aircraft worldwide. Customers in more than 170 countries rely on our legendary performance, reliability and versatility, along with our trusted global customer service network, for affordable and flexible flight.

For more information, visit www.txtav.com | www.defense.txtav.com | www.scorpionjet.com.

About Textron Inc.

Textron Inc. is a multi-industry company that leverages its global network of aircraft, defense, industrial and finance businesses to provide customers with innovative solutions and services. Textron is known around the world for its powerful brands such as Bell, Cessna, Beechcraft, Hawker, Jacobsen, Kautex, Lycoming, E-Z-GO, Arctic Cat, Textron Systems, and TRU Simulation + Training. For more information, visit: www.textron.com

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Textron Aviation