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## Textron Aviation customers benefit from expanded authorizations, greater maintenance capabilities at Singapore Service Center



Textron Aviation Inc., a Textron Inc. (NYSE:TXT) company, today announced its Singapore Service Center has expanded jet and turboprop service with additional authorizations from authorities across Asia-Pacific and the Federal Aviation Administration (FAA). These recent authorizations enable the Singapore facility to deliver full service and support to select Citation, King Air and Caravan aircraft registered in Indonesia, the Philippines, Vietnam, Papua New Guinea and the U.S.

“Featuring nearly 1,500 aircraft in operation throughout Asia-Pacific, our Citation, King Air and Hawker products anchor the business aviation fleet throughout the region,” said Don Alvord, president, Asia-Pacific operations. “Nothing is more critical to the successful operation of our customers’ aircraft than best-in-class service and support. As the OEM, our technical expertise and direct access to the factory uniquely position us to propel our customers forward and maximize their operational availability.”

Textron Aviation has expanded its Singapore Service Center authorizations to support the following additional aircraft models:

Indonesia registered Citation XLS-series, King Air 200- and 300-series turboprops and Cessna Caravan turboprops

Philippines registered King Air 200- and 300-series turboprops

Vietnam registered King Air 300-series turboprops

Papua New Guinea registered Cessna Caravan turboprops

U.S. registered Citation 525-, 560- and 680-series business jets; King Air 200- and 300-series turboprops; and Cessna Caravan turboprops

“As we expand our regional presence, customers are benefitting from local, factory-direct service and support,” Alvord added. “We are wholly committed to this region and, in the coming months, we anticipate additional service authorizations — which advances our dedication to delivering comprehensive service and support to this customer base.”

In addition to these most recent approvals, the Singapore facility holds authorizations for select aircraft registered in Singapore, Thailand, Canada, Australia, Malaysia and India. With approvals from 11 countries that span across Textron Aviation’s product line, the Singapore Service Center boasts factory-direct expertise to support the Citation, King Air and Caravan fleet throughout the Asia-Pacific region.

Textron Aviation customers across the region are also supported by Go Teams that dispatch to a customer's aircraft with parts and technicians to deliver expedient resolution in the event of an AOG. Additionally, the service center's parts warehouse and distribution hub expedites parts to customers throughout the region. Parts inventory at the facility has tripled since the beginning of the year, and customers are now able to directly order parts online.

Textron Aviation's Singapore Service Center is part of a robust international support footprint of factory-direct service centers. The service center network equips customers with direct access to a team of expert service representatives delivering timely maintenance, inspections, parts, repairs, avionics upgrades, equipment installations, refurbishments and other specialized services.

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#### ABOUT TEXTRON AVIATION

##### **About Textron Aviation**

We inspire the journey of flight. For more than 90 years, Textron Aviation Inc., a Textron Inc. company, has empowered our collective talent across the Beechcraft, Cessna and Hawker brands to design and deliver the best aviation experience for our customers. With a range that includes everything from business jets, turboprops, and high-performance pistons, to special mission, military trainer and defense products, Textron Aviation has the most versatile and comprehensive aviation product portfolio in the world and a workforce that has produced more than half of all general aviation aircraft worldwide. Customers in more than 170 countries rely on our legendary performance, reliability and versatility, along with our trusted global customer service network, for affordable and flexible flight.

For more information, visit [www.txtav.com](http://www.txtav.com) | [www.defense.txtav.com](http://www.defense.txtav.com) | [www.scorpionjet.com](http://www.scorpionjet.com).

##### **About Textron Inc.**

Textron Inc. is a multi-industry company that leverages its global network of aircraft, defense, industrial and finance businesses to provide customers with innovative solutions and services. Textron is known around the world for its powerful brands such as Bell, Cessna, Beechcraft, Hawker, Jacobsen, Kautex, Lycoming, E-Z-GO, Arctic Cat, Textron Systems, and TRU Simulation + Training. For more information, visit: [www.textron.com](http://www.textron.com)

Certain statements in this press release are forward-looking statements which may project revenues or describe strategies, goals, outlook or other non-historical matters; these statements speak only as of

the date on which they are made, and we undertake no obligation to update or revise any forward-looking statements. These statements are subject to known and unknown risks, uncertainties, and other factors that may cause our actual results to differ materially from those expressed or implied by such forward-looking statements.

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