

## Textron Aviation strengthens presence in Canada



COMPANY ESTABLISHES TEXTRON AVIATION CANADA LTD. TO BOLSTER CUSTOMER SUPPORT NETWORK IN CALGARY AND TORONTO

Textron Aviation Inc., a Textron Inc. (NYSE:TXT) company, has established Textron Aviation Canada, Ltd., a new wholly-owned subsidiary focused on expanding the company's service network. The first phase of the expansion includes the acquisition of assets of Aspect Aircraft Maintenance, Inc., an aircraft maintenance and repair provider in Calgary, Canada, where a Textron Aviation Mobile Service Unit (MSU) currently operates, and a new MSU base in Toronto.

“By establishing Textron Aviation Canada, we’re reaffirming our support to a growing customer base in the country,” said Kriya Shortt, senior vice president, customer service. “This recent acquisition and growth plan will increase our customer’s access to factory-direct service, ensuring they have a local connection for technical support, parts and maintenance.”

The Calgary MSU operates as part of the Approved Maintenance Organization (AMO) certification, approved to perform maintenance and repairs on Citation, King Air and Hawker aircraft. As part of the acquisition, the MSU team based at Calgary International Airport will grow in the number of technicians and expand its capabilities to deliver AOG support and limited inspection items and engine maintenance.

Textron Aviation Canada is part of the company’s continuous investment in locally based customer service. Earlier this year, the company added four new MSU bases in North America and introduced a line maintenance station at London’s Biggin Hill Airport.

“Today there are more than 500 Citation, King Air and Hawker aircraft operating throughout Canada,” Shortt said. “With our customers flying in nearly every corner of the globe, it’s essential that we’re always within their reach, prepared to deliver the expertise and service they expect.”

### **About Textron Aviation Service**

Textron Aviation offers factory-direct service and support throughout their entire ownership experience. Through a global network staffed with more than 3,000 employees, customers have direct access to a team of expert service representatives offering maintenance, inspections, parts, repairs, avionic upgrades, equipment installations, refurbishments and other specialized services. Textron Aviation manages a growing fleet of more than 60 mobile service units (MSU) and rapid response aircraft that can be mobilized to respond to maintenance events by contacting 1CALL, a team of AOG specialists providing prioritized service and support during unscheduled maintenance events.

## About Textron Aviation

We inspire the journey of flight. For more than 90 years, Textron Aviation Inc., a Textron Inc. company, has empowered our collective talent across the Beechcraft, Cessna and Hawker brands to design and deliver the best aviation experience for our customers. With a range that includes everything from business jets, turboprops, and high-performance pistons, to special mission, military trainer and defense products, Textron Aviation has the most versatile and comprehensive aviation product portfolio in the world and a workforce that has produced more than half of all general aviation aircraft worldwide. Customers in more than 170 countries rely on our legendary performance, reliability and versatility, along with our trusted global customer service network, for affordable and flexible flight.

For more information, visit [www.txtav.com](http://www.txtav.com) | [www.defense.txtav.com](http://www.defense.txtav.com) | [www.scorpionjet.com](http://www.scorpionjet.com).

## About Textron Inc.

Textron Inc. is a multi-industry company that leverages its global network of aircraft, defense, industrial and finance businesses to provide customers with innovative solutions and services. Textron is known around the world for its powerful brands such as Bell, Cessna, Beechcraft, Hawker, Jacobsen, Kautex, Lycoming, E-Z-GO, Arctic Cat, Textron Systems, and TRU Simulation + Training. For more information, visit: [www.textron.com](http://www.textron.com)

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