

Textron Aviation MSUs joining lineup for Super Bowl in Atlanta



Textron Aviation Inc., a Textron Inc. (NYSE:TXT) company, is stationing three of its Mobile Service Unit (MSU) vehicles in Atlanta, Georgia, during this year's Super Bowl, bringing factory-direct service and support for Citation, King Air and Hawker customers flying to the event. The MSUs will be located at Peachtree Dekalb Airport (PDK), Fulton County Airport (FTY) and Cobb County Airport (RYY).

Super Bowl LIII is Sunday, Feb. 3 at Mercedes-Benz Stadium in downtown Atlanta and is one of many major events where the MSU fleet will appear in 2019. Since its introduction in 2008, the MSU has become a key component of increasing accessibility and support to operators around the world.

"Having pioneered the mobile support concept, Textron Aviation continues to lead the industry in ground-based support, and today we offer our customers business aviation's largest fleet of MSUs," said Kriya Shortt, senior vice president, Customer Service. "Supporting events like the Super Bowl is one example of our commitment to factory-direct access for our customers, no matter where they fly."

Last year, Textron Aviation strengthened its investment in locally based customer service by adding four new MSUs in North America, growing the company's presence to more than 60 worldwide. The specially outfitted trucks carry tooling and equipment found in the company's service centers and are staffed by experienced technicians. MSUs support unscheduled maintenance on Citation, King Air and Hawker aircraft and perform limited inspections, engine tire and brake service.

In addition to a growing MSU fleet, each of Textron Aviation's 18 service centers are staffed with specialized go-teams exclusively dedicated to mobile service reinforcements. MSUs as well as the company's four rapid response aircraft can be dispatched through 1CALL, a team of AOG and product specialists providing prioritized service and support during unscheduled maintenance events.

ABOUT TEXTRON AVIATION

About Textron Aviation

We inspire the journey of flight. For more than 90 years, Textron Aviation Inc., a Textron Inc. company, has empowered our collective talent across the Beechcraft, Cessna and Hawker brands to design and deliver the best aviation experience for our customers. With a range that includes everything from business jets, turboprops, and high-performance pistons, to special mission, military trainer and defense products, Textron Aviation has the most versatile and comprehensive aviation product portfolio in the world and a workforce that has produced more than half of all general aviation aircraft worldwide. Customers in more than 170 countries rely on our legendary performance, reliability and versatility, along with our trusted global customer service network, for affordable and flexible flight.

For more information, visit www.txtav.com | www.defense.txtav.com | www.scorpionjet.com.

About Textron Inc.

Textron Inc. is a multi-industry company that leverages its global network of aircraft, defense, industrial and finance businesses to provide customers with innovative solutions and services. Textron is known around the world for its powerful brands such as Bell, Cessna, Beechcraft, Hawker, Jacobsen, Kautex, Lycoming, E-Z-GO, Arctic Cat, Textron Systems, and TRU Simulation + Training. For more information, visit: www.textron.com

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