



🕒 20 March 2020, 08:00 (EDT)

# An important message from our CEO, Kristof Vereenooghe

## **To all of our customers,**

We are living in challenging times. The spread of the coronavirus (COVID-19) is impacting everyone—our employees, partners, customers, suppliers—not to mention the friends and families of each and every one of us. This has a profound effect on our daily lives—but also brings unexpected moments of kindness, collaboration, and respect toward one another.

Given the current developments in all countries that EVBox is active in, I would like to personally address you to explain the exceptional measures we have taken to guarantee both your safety and that of our team. These measures are being taken to ensure we can do business in the safest way while still effectively doing our part to help establish a zero-emission future.

## **Your health comes first**

Our priority, as it has always been, is the health and safety of our staff, suppliers, and customers. In response to this pandemic, we have established even stricter hygiene and safety rules in all of our offices and factories across the world.

We strongly encourage and promote this via our channels—so everyone is aware of the sanitary regulations set up by the [World Health Organization \(WHO\)](#), as well as national and local authorities to help contain the spread of the coronavirus.

Furthermore, we have carefully implemented safety procedures, and are taking necessary precautions to keep our employees and their families safe by having all of our 600+ employees work remotely. They will still be able to engage with you and each other digitally, and our cloud strategy has helped greatly with this initiative. This way, we can remain fully committed to assisting our customers throughout the world with reliable charging solutions.

I also want to take this opportunity to deeply thank and pay respect to the millions of dedicated healthcare professionals around the world that are fulfilling such vital roles during these times.

### **We'll support you wherever you are**

Due to the coronavirus outbreak, many, if not all businesses are facing unforeseen and unprecedented challenges that we are compelled to overcome. I'm reaching out to also make you aware that the pandemic is having a significant impact on the ability of our workforce and partners to provide their usual support and field services. However, we have been able to make changes in the way field engineers in certain regions provide on-site support and services.

Such measures include ensuring that there is no direct contact with customers, and that only sanitized materials and tools are used. These measures are clearly communicated with customers so that they are adequately informed on the extra steps that are taken during on-site scheduling and risks assessment. Where on-site assistance is not required, our support team will be ready to help you remotely.

### **We'll continue to develop our charging solutions**

Our teams across the globe have been fully mobilized to work from home—though in exceptional cases, some have stayed working at our labs to continue the development of our new generation of charging solutions. As the eMobility industry continues to grow, the need for reliable, smart, and easy-to-use charging infrastructure continues to keep pace. It is up to us to continue to meet this demand.

We'll continue to bring new charging solutions to the market throughout 2020 and beyond so we can meet our customers' expectations. We'll also continue to monitor the repercussions of the current pandemic on our supply chain so that we can provide our customers and partners with transparent and proactive updates on their deliveries.

On behalf of the entire team at EVBox and Everon, I thank you for your continued support and remind you that we'll be here for you every step of the way.

Wishing you good health,

Kristof Vereenooghe  
CEO EVBox Group

[www.evbox.com](http://www.evbox.com)

[www.everon.io](http://www.everon.io)

**Amsterdam, March 20, 2020**

## **About EVBox Group**

Founded in 2010, EVBox Group accelerates the adoption of electric mobility by bringing convenient, integrated EV charging solutions to businesses and drivers around the world. From its extensive portfolio of commercial and ultra-fast charging stations built by EVBox to its scalable, open-source charging management software engineered by Everon, EVBox Group ensures that electric mobility is accessible to everyone.

Backed by ENGIE, EVBox Group is a leader in research and development, with multiple labs and factories across Europe and North America developing groundbreaking EV charging technology. With offices across the globe including Paris, Chicago, and Amsterdam, and strong foundations in dozens of markets, EVBox Group is shaping a cleaner future of transportation.

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### EVBox facts

- **150,000+ charging points** powering EV drivers
- **5,000+ fast charging points** installed worldwide
- **70+ countries** powered by EVBox
- **500+ EVBoxers** around the world
- **60+ nationalities** working together

- **13 offices** across Europe and North America
  - **80K+ trees** planted via our OneChargerOneTree initiative
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## **Our story**

EVBox is the leading global manufacturer of electric vehicle charging stations and charging management software. In 2010, EVBox made its breakthrough when the market for electric vehicles (EVs) was still in its infancy. A techie at heart, co-founder Bram saw the importance of having a connected charging infrastructure at an early stage. EVBox soon became the sole supplier of public charging infrastructure in cities such as Amsterdam, Rotterdam and Monaco. Meanwhile, EVBox played an active role in creating and innovating Smart Charging technologies and roaming of charging infrastructure with industry partners.

In 2014, Gilde Equity Management Benelux became EVBox's new major shareholder to help EVBox expand internationally. Key reasons for Gilde's entrance were EVBox's strong market position in the Dutch industry, its customer base and range of expertise, as well as the exponential growth of electric vehicle sales around the world.

In 2017, EVBox was acquired by ENGIE Fab, who identified EVBox as a disruptive, leading cleantech company making a difference in the fast growing industry of electric mobility. Today, EVBox moves forward as a strong leading brand perfecting its original recipe: a second generation of hardware and software that are energy efficient, future proof, and easy to use. Charging solutions with uncompromising quality and reliability.

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## **Our culture**

Our growth and success are driven by the passion and dedication of everyone here in the EVBox family. We've grown from a small team of five, into an international team across eleven offices in The Netherlands, Belgium, France, UK, Norway, Sweden, Germany, Spain, and the United States. Today, our family is made up of over 500 driven professionals coming from different walks of life. As a fast-growing scale-up within the beating heart of the clean tech industry, our job is to accelerate the transition towards a zero emissions future. We'd love for you to join us in this journey!

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## **Our practices**

EVBox manufactures locally from the Netherlands and the US. By eliminating long-distance container ships, we save fuel and prevent 74 tons of CO2 emission.

EVBox HQ runs entirely on green energy. We sort our waste, we print as little as possible (and exclusively duplex), and soon we'll be solar powered too. All the lighting in our offices are LED.

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