

Hera Life and Fixico join forces to accelerate car repairs.



For a self-employed taxi driver, a damaged vehicle is not an inconvenience; it is a direct loss of income. Unlike company fleets with backup vehicles, these drivers depend entirely on their own car. Every day in the repair shop is a day without earnings. Hera Life recognised this and set out to find a repair management solution that matches the urgency its clients face.

Now, thanks to Fixico's platform, Hera Life's customers can easily find repair shops across the country, matched by location, expertise, and availability. Every repair is managed through a single, simple digital process, from initial notification to final invoice. This eliminates the usual back-and-forth, shortens repair times, and provides both drivers and the claims team with real-time updates on every case.

The partnership has clear goals: quicker repairs, less vehicle downtime, controlled costs, and a better experience for drivers who can't afford to wait. For Hera Life, it means a claims process that matches the high level of service their clients expect.

"For our customers, downtime means an immediate loss of income. With Fixico, we ensure that vehicles can get back on the road faster, thanks to a nationwide network of repair partners and an efficient digital process," said Sander Franken, CEO at Hera Life.

Fixico is proud to support Hera Life in delivering on this promise.

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