



© 05 April 2020, 11:03 (ChST)

IT&E extends no data caps and no late fees for Guam and CNMI postpaid subscribers

IT&E announced today its subscribers will continue to enjoy no data caps until April 30, 2020. In addition, IT&E's bill payment deadline has been pushed back from the 15th of the month, so subscribers can continue to pay their monthly bill anytime during the month and no late fees or suspensions will be applied.

“IT&E recognizes there continues to be the need for residents to stay informed, keep up with online education, and telecommute efficiently. We, along with the rest of the community, hope that the situation improves, but in the meantime we want to do our part to help our community overcome the challenges we face.”

— Jim Oehlerking, CEO of IT&E

IT&E remains committed to helping flatten the curve of the spread of COVID-19. Strict sanitization and social distancing procedures are in place at its open locations. Face masks are required to enter the stores and the number of customers allowed at a time in each store is limited.

IT&E hours of operation are as follows:

GUAM

- Harmon - 9 AM to 3 PM, Monday to Friday
- AAFES - 10 AM to 7 PM, Monday to Sunday
- Micronesia Mall, Agana Shopping Center and GPO stores are closed until further notice

CNMI

- Chalan Laulau and TSL Plaza, Saipan - 7:30 AM to 3:30 PM, Monday to Friday

- Tinian - 8 AM to 4 PM, Monday to Friday
- Rota - 8 AM to 4 PM, Wednesday to Friday

Updates on store hours can be found at www.ite.net and on IT&E's social media pages.

For those who prefer not to visit, bill payments and inquiries can be made online at store.ite.net/onlinebilling or by phone at (671) 922-4483 [Guam] / (670) 682-4483 [CNMI].

To further encourage residents to stay home, IT&E launched the Stay Home Challenge Instagram contest for residents to share photos and videos of how they are social distancing at home for a chance to win the Samsung Galaxy S20 Ultra, S20+ or S20. Contest details can be found on IT&E's social media pages.

