

# An Inside Look into Bell in East Africa

*Local expertise supporting Africa's demanding aerial missions*



Across East Africa, operators face some of the world's most challenging and diverse aviation environments. From anti-poaching patrols and conservation flights to tourism, medevac operations, and critical infrastructure support, each mission requires dependable aircraft and immediate access to technical expertise.

Bell is committed to ensuring operators in East Africa have the support they need to face these unique demands. Through Africair Helicopter Support Ltd. (AHSL), Bell's authorized Customer Service Facility (CSF) in Ruiru Town, Kenya, customers gain localized access to the maintenance, avionics, parts, and component overhaul capabilities essential for staying mission ready.

Established to serve the growing rotorcraft industry in Kenya and surrounding areas, AHSL provides maintenance, avionics upgrades, part support, component overhaul, non-destructive testing, structural repair, and full aircraft shipping capabilities. The Kenyan Bell

CSF also has Ethiopian and Tanzanian CAA approvals, which allows work on helicopters registered in those countries.



Today, Africa is home to many Bell operators and over 850 various Bell aircraft dating back to 1965, supporting missions ranging from public safety and utility work to tourism and corporate transport. AHSL works to sustain Bell aircraft in East Africa and ensure local operators have direct access to dependable, high-quality support.

"Africair plays a vital role in ensuring Bell operators across East Africa have the immediate, high-quality support they need to stay mission focused," said Tim Evans, managing director, Middle East and Africa. "Their capabilities allow us to bring Bell's global standards closer to our customers and further extend our ability to serve the diverse and demanding missions across the region."

With AHSL, East African operators gain trusted support, safety, and reliability through Bell's global support network.

"Africair's support network provides operators with the immediate, dependable aftermarket solutions needed to maintain operational readiness," said Chris Schaefer, vice president, Global Customer Solutions. "From avionics upgrades to component overhaul, their work

ensures customers across East Africa can operate with confidence and continue delivering vital services to their communities."

As Bell continues to expand its reach across Africa, AHSL is key support, ensuring customers in Kenya and across East Africa have what they need to keep flying.

## **About Bell**

### **About Bell**

Thinking above and beyond is what we do. For more than 90 years, we've been reimagining the experience of flight – and where it can take us.

We're an aerospace and defense company that engineers and manufactures aircraft for critical solutions in extreme scenarios. We're breaking barriers in lifting people to safety across transportation, medical, rescue and military services, and leading the industry in future solutions that are fast, reliable and efficient.

Headquartered in Fort Worth, Texas – as a wholly-owned subsidiary of Textron Inc., – we have strategic locations around the globe. And with generations of employees who have served, many in combat theatre of operation, helping our military achieve their missions is a passion of ours. Above all, our breakthrough innovations deliver exceptional experiences to our customers. Efficiently. Reliably. And always, with safety at the forefront.

### **About Textron Inc.**

Textron Inc. is a multi-industry company that leverages its global network of aircraft, defense, industrial and finance businesses to provide customers with innovative solutions and services. Textron is known around the world for its powerful brands such as Bell, Cessna, Beechcraft, Hawker, Jacobsen, Kautex, Lycoming, E-Z-GO, Textron Systems, and TRU Simulation + Training. For more information, visit: [www.textron.com](http://www.textron.com).

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These statements are subject to known and unknown risks, uncertainties, and other factors that may cause our actual results to differ materially from those expressed or implied by

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