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DOCOMO PACIFIC remains committed to enhancing its CNMI network

Gualo Rai, Saipan (February 20, 2021) – DOCOMO PACIFIC, regional leader in innovation, telecommunications, & entertainment, delivers stronger network in CNMI.

DOCOMO PACIFIC network and field operations teams have been hard at work implementing significant network upgrades that offer enhanced coverage and redundancy to improve service reliability. Redundancy is the process of adding additional instances of network devices and lines of communication to help ensure network availability. With these upgrades, customers can enjoy quality mobile network coverage in more corners of Saipan, Tinian and Rota and an even better customer experience.

Here is a list of key network upgrades and what they mean for you:

1. Established Cell Site Protection Ring:
 - o In the event a cell site goes offline, service from a nearby cell site will act as a back-up. This means you will not experience any downtime.
2. Established Cell Site Fiber Transport Ring:
 - o If a main fiber connection is cut, there will be another backup fiber route that will automatically transfer your connection without any downtime.
2. Strengthened the durability of our Network Towers
 - o Reduce the damage and service interruption caused by typhoons.
3. Installed more 4G antennas to provide increased coverage
 - o Our latest antennas were installed at Capitol Hill, Dandan, Garapan, Kagman, Koblerville, Marpi, Papago, and San Vicente; while ongoing improvements are taking place on Tinian and Rota.
4. Installed new Power cabinets in Saipan:

o Better cooling for equipment coupled with an improved battery system will provide longer back-up power in the event of a power outage.

Stay tuned for more updates on how we are growing stronger together.



New 4G antenna installed at Koblerville



New 4G antenna installed at Papago

About DOCOMO PACIFIC

DOCOMO PACIFIC is a wholly owned subsidiary of NTT DOCOMO, Japan's leading mobile operator. Headquartered in Tamuning, Guam, DOCOMO PACIFIC is the largest provider of personal, residential, enterprise connectivity and entertainment services in Guam and the Northern Mariana Islands. Named Guam's most reliable network, based on GWS' 2019 OneScore ranking. We are also the 5-time winner of Pika's Best of Guam and 4-time winner of Best of The Pacific. DOCOMO PACIFIC is dedicated to bringing you and your family closer to the things that matter most. Get to know more about what makes us "Better Together" at www.docomopacific.com.

ABOUT BETTER TOGETHER

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Better Together