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DOCOMO PACIFIC powers COVID-19 Contact Tracing Call Center

Tamuning, Guam (October 21, 2020) – DOCOMO PACIFIC, regional leader in innovation, telecommunications, & entertainment, donates 10 mobile handsets to the University of Guam’s (“UOG”) call center of contact tracers.

As positive cases of COVID-19 continue to rise on the island, many community members wonder if there is more that can be done to control the spread. Early this October, UOG offered its support to the Department of Health and Social Services by setting up a call center for contact tracers, specifically to support the recently launched Guam COVID Alert App. DOCOMO PACIFIC joined this effort by donating telecom services.

The donation of handsets includes unlimited talk and text services to ensure the contact tracers have reliable connections needed to perform their contact tracing tasks.

“Contact tracing is one of the primary ways we will be able to slow the spread of Covid-19 throughout our island community. Thank you to DOCOMO PACIFIC for being a partner in this pilot program led by Public Health – we are truly better together in overcoming this pandemic.”

— Carlos Taitano, Director, Global Learning and Engagement, University of Guam

We encourage you to add your phone to the COVID fight by downloading the free Guam COVID Alert app from the Apple or Google Play store today.

About DOCOMO PACIFIC

DOCOMO PACIFIC is a wholly owned subsidiary of NTT DOCOMO, Japan's leading mobile operator. Headquartered in Tamuning, Guam, DOCOMO PACIFIC is the largest provider of personal, residential, enterprise connectivity and entertainment services in Guam and the Northern Mariana Islands. Named Guam's most reliable network, based on GWS' 2019 OneScore ranking. We are also the 4-time winner of Pika's Best of Guam and 4-time winner of Best of The Pacific. DOCOMO PACIFIC is dedicated to bringing you and your family closer to the things that matter most. Get to know more about what makes us "Better Together" at www.docomopacific.com.

ABOUT BETTER TOGETHER

DOCOMO PACIFIC provides TV, Online, Mobile, Phone, and Enterprise Solutions in Guam and the Marianas. The company employs 640 associates and serves customers through retail outlets located in Agana Shopping Center, Andersen Air Force Base Exchange, Dededo Mall, Guam Premier Outlets, Micronesia Mall, Tamuning HQ, Gualo Rai, Saipan, Tinian and Rota.

DOCOMO PACIFIC is a subsidiary of NTT DOCOMO, which provides service to over 70 million mobile customers in Japan. Outside of Japan, NTT DOCOMO contributes to the global standardization of all-new mobile technologies and lends their technical and operational support to seven mobile phone operators and partner companies.

For more information, please visit www.docomopacific.com

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