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DOCOMO PACIFIC reports first positive case of COVID-19

Tamuning, Guam (September 6, 2020) – DOCOMO PACIFIC, regional leader in innovation, telecommunications, & entertainment, informs community of its first COVID-19 positive case.

"We received the unfortunate news that one of our associates on Guam has tested positive for COVID-19. It has been confirmed that the associate has not been in our DOCOMO PACIFIC Guam properties for about 13 days."

— Nate Taimanglo, Chief People Officer, DOCOMO PACIFIC

Upon receiving the news, swift action was taken in close coordination with DPHSS.

The health and safety of our customers and our associates are our top priority. Our facilities and store locations are constantly sanitized, customer facing team members are equipped with medical grade PPEs, and we adhere to all social distancing requirements. We are hopeful that these measures combined with your diligence when visiting our stores mitigate the risk of contamination. Our operations will pause tomorrow (September 07, 2020) to fully sanitize.

About DOCOMO PACIFIC

DOCOMO PACIFIC is a wholly owned subsidiary of NTT DOCOMO, Japan's leading mobile operator. Headquartered in Tamuning, Guam, DOCOMO PACIFIC is the largest provider of personal, residential, enterprise connectivity and entertainment services in Guam and the Northern Mariana Islands. Named Guam's most reliable network, based on GWS' 2019 OneScore ranking. We are also the 4-time winner of Pika's Best of Guam and 4-time winner of Best of The Pacific. DOCOMO PACIFIC is dedicated to bringing you and your family closer to the things that matter most. Get to know more about what makes us "Better Together" at www.docomopacific.com.

ABOUT BETTER TOGETHER

DOCOMO PACIFIC provides TV, Online, Mobile, Phone, and Enterprise Solutions in Guam and the Marianas. The company employs 640 associates and serves customers through retail outlets located in Agana Shopping Center, Andersen Air Force Base Exchange, Dededo Mall, Guam Premier Outlets, Micronesia Mall, Tamuning HQ, Gualo Rai, Saipan, Tinian and Rota.

DOCOMO PACIFIC is a subsidiary of NTT DOCOMO, which provides service to over 70 million mobile customers in Japan. Outside of Japan, NTT DOCOMO contributes to the global standardization of all-new mobile technologies and lends their technical and operational support to seven mobile phone operators and partner companies.

For more information, please visit www.docomopacific.com



Better Together