



© 02 September 2020, 13:56 (ChST)

DOCOMO PACIFIC adds safer way to pay

Tamuning, Guam (September 2, 2020) – DOCOMO PACIFIC, regional leader in innovation, telecommunications, & entertainment, offers another payment drive-thru in Harmon at the Guam Football Association parking lot.

Safety remains a top priority for our employees and customers. Our first payment drive-thru opened in April. Customers remain in the safety of their vehicles while conducting contactless transactions with our DOCOMO PACIFIC associates. Today, we are happy to announce the opening of our second temporary payment drive-thru location in Harmon and the re-opening of our Tamuning drive-thru.

Hours of operation:

1. Harmon Payment Drive-thru: 10am – 4pm (Monday – Friday)
2. Tamuning HQ Payment Drive-thru: 8am – 4pm (Monday – Friday)

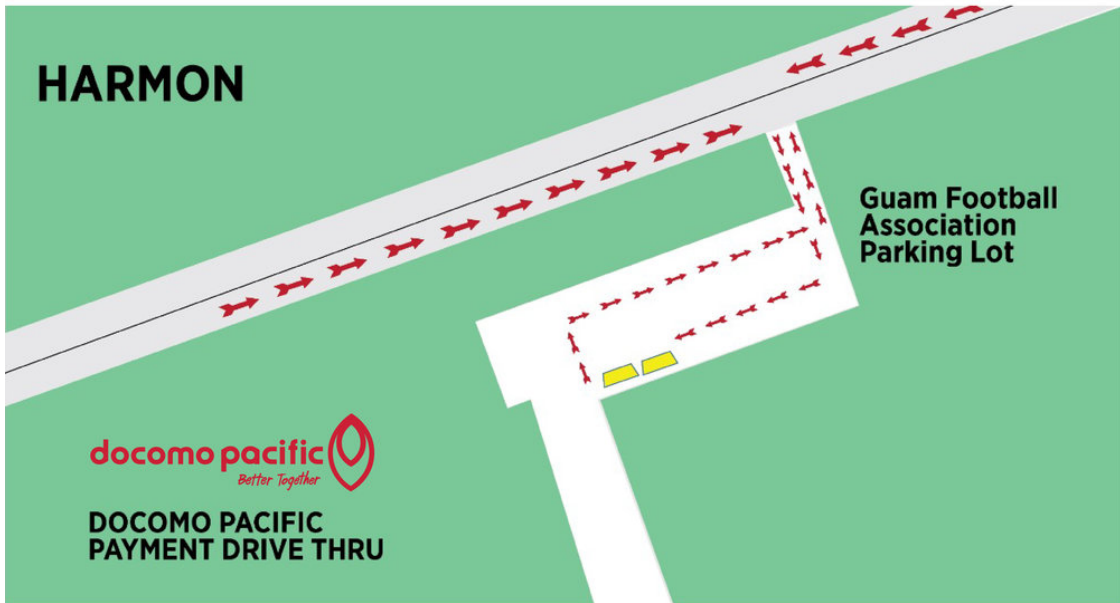
The payment drive-thru locations will be accepting cash, check, and credit card transactions. Debit cards are not accepted at this time. Cash payments are preferred; however, we will accept checks that must be filled out ahead of time. We would like to remind our customers that they can also make payments safely from home online via self-care at www.docomopacific.com/mydocomopacific.

To ensure a safe and smooth visit, we are limiting two transactions per car, and drivers must wear face masks at all times.

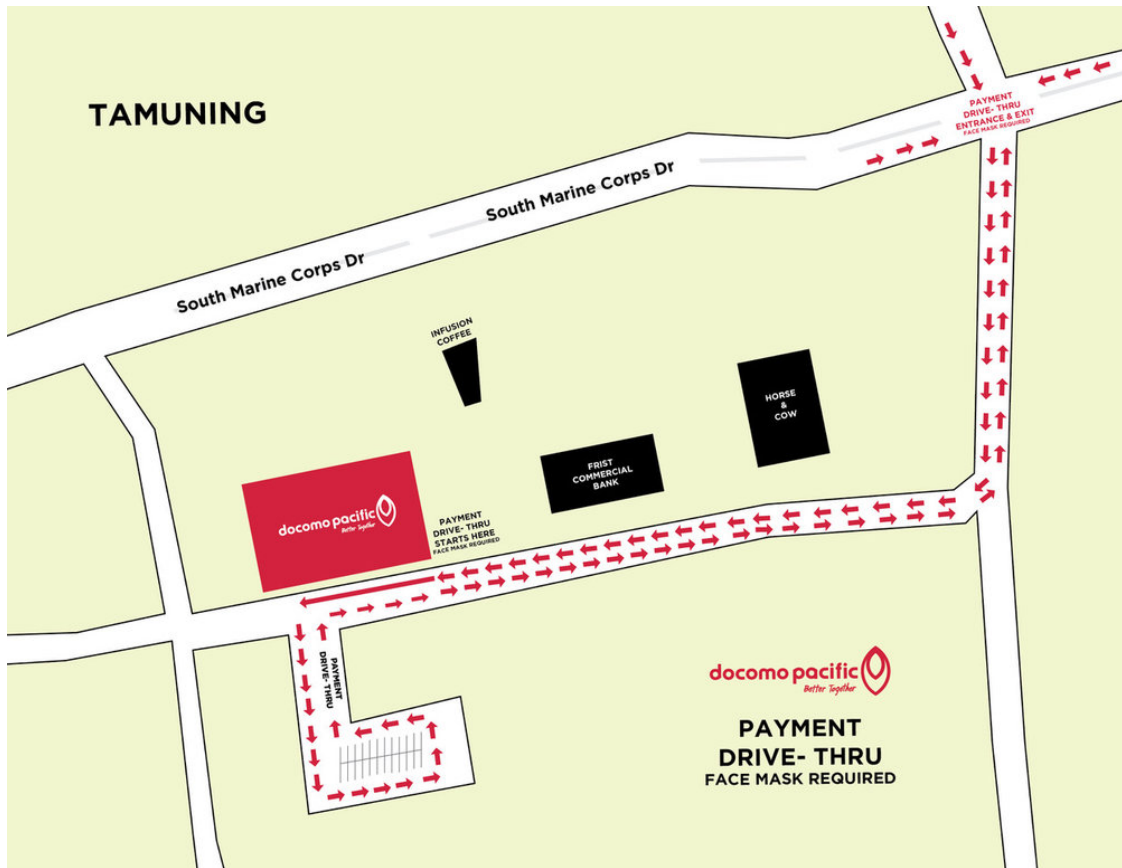
If you have questions or require assistance, please call 688-CARE.

- Call Center hours: 8AM to 8PM (Monday to Friday); 10am to 5pm (Sunday)
- Telephone Technical Support is available 24 hours a day/7 days a week

Harmon Payment Drive-Thru map:



Tamuning HQ Payment Drive-Thru map:



About DOCOMO PACIFIC

DOCOMO PACIFIC is a wholly owned subsidiary of NTT DOCOMO, Japan’s leading mobile operator. Headquartered in Tamuning, Guam, DOCOMO PACIFIC is the largest provider of personal, residential, enterprise connectivity and entertainment services in Guam and the Northern Mariana Islands. Named Guam’s most reliable network, based on GWS’ 2019 OneScore ranking. We are also the 4-time winner of Pika’s Best of Guam and 4-time winner of Best of The Pacific. DOCOMO PACIFIC is dedicated to bringing you and your family closer to the things that matter most. Get to know more about what makes us “Better Together” at www.docomopacific.com.

ABOUT BETTER TOGETHER

DOCOMO PACIFIC provides TV, Online, Mobile, Phone, and Enterprise Solutions in Guam and the Marianas. The company employs 640 associates and serves customers through retail outlets located in Agana Shopping Center, Andersen Air Force Base Exchange, Dededo Mall, Guam Premier Outlets, Micronesia Mall, Tamuning HQ, Gualo Rai, Saipan, Tinian and Rota.

DOCOMO PACIFIC is a subsidiary of NTT DOCOMO, which provides service to over 70 million mobile customers in Japan. Outside of Japan, NTT DOCOMO contributes to the global standardization of all-new mobile technologies and lends their technical and operational support to seven mobile phone operators and partner companies.

For more information, please visit www.docomopacific.com

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