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DOCOMO PACIFIC completes network installation at The Tsubaki Tower

Tamuning, Guam (August 3, 2020) – DOCOMO PACIFIC, regional leader in innovation, telecommunications, & entertainment, completes network installation at The Tsubaki Tower in time for soft-opening.

In August 2019, DOCOMO PACIFIC was honored when selected by PHR Ken Micronesia to be the official telecommunications service provider for The Tsubaki Tower. Although our teams have installed services in other hotels on island, this was the first time we were involved in designing the network in tandem with the hotel's build-out. The Tsubaki Tower project involved a concerted effort from cross-functional teams who worked persistently, despite unforeseen delays and the onset of the COVID-19 pandemic. The project was delivered in time for the property's soft-opening.

"We take immense pride in facilitating the delivery of excellent products and services. Naturally, we were very happy to collaborate with the Tsubaki Tower's team to enhance their customer's experience through world-class technology. From our procurement team getting specialized equipment from Japan, to our Field team who worked alongside Tsubaki's construction teams, we attribute the project's success to their excellent teamwork. Together, we work better! We congratulate the Tsubaki Tower team and wish them much success."

— Marilyn Borja, Executive Vice President, Enterprise Business Unit, DOCOMO PACIFIC

The Tsubaki Tower's soft opening took place on July 1st, 2020. The 27-storied hotel has 340 rooms, each equipped with 60 inch smart TVs. Through our partnership with MVI Systems, customers will experience an IPTV-based entertainment solution offering high quality entertainment and the following features:

1. Check-in/Check-out
2. Room Changes

3. Airplay (connecting your smartphone to TV)
4. eConcierge

We have also installed a DAS system, which allows DOCOMO PACIFIC customers to have increased cellular coverage throughout the hotel.

If you are interested in learning more about The Tsubaki Tower, please visit their website at <https://tsubakitower.premierhotel-group.com/guam/>

About DOCOMO PACIFIC

DOCOMO PACIFIC is a wholly owned subsidiary of NTT DOCOMO, Japan's leading mobile operator. Headquartered in Tamuning, Guam, DOCOMO PACIFIC is the largest provider of personal, residential, enterprise connectivity and entertainment services in Guam and the Northern Mariana Islands. Named Guam's most reliable network, based on GWS' 2019 OneScore ranking. We are also the 4-time winner of Pika's Best of Guam and 4-time winner of Best of The Pacific. DOCOMO PACIFIC is dedicated to bringing you and your family closer to the things that matter most. Get to know more about what makes us "Better Together" at www.docomopacific.com.

ABOUT BETTER TOGETHER

DOCOMO PACIFIC provides TV, Online, Mobile, Phone, and Enterprise Solutions in Guam and the Marianas. The company employs 640 associates and serves customers through retail outlets located in Agana Shopping Center, Andersen Air Force Base Exchange, Dededo Mall, Guam Premier Outlets, Micronesia Mall, Tamuning HQ, Gualo Rai, Saipan, Tinian and Rota.

DOCOMO PACIFIC is a subsidiary of NTT DOCOMO, which provides service to over 70 million mobile customers in Japan. Outside of Japan, NTT DOCOMO contributes to the global standardization of all-new mobile technologies and lends their technical and operational support to seven mobile phone operators and partner companies.

For more information, please visit www.docomopacific.com



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