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DOCOMO PACIFIC announces partnership with Plume, bringing Smart Home Services, including an enhanced and more secure WiFi experience, to residents of Guam & the CNMI.

TAMUNING, GUAM (October 17, 2019) - DOCOMO PACIFIC, regional leader in innovation, telecommunications and entertainment signed an official partnership agreement with Plume yesterday morning. The new Smart Home Services bundle is designed to improve WiFi coverage and speeds and help personalize and secure the home network. Powered by cloud-based artificial intelligence (AI), Plume's Smart Home Services offer an integrated solution that is controlled from the Plume app.

Backed by technology from Palo Alto-based Plume, the new service further enhances our customers' internet experience through custom guest access, parental controls, and AI security for added protection of their devices. Plume works alongside DOCOMO PACIFIC'S existing internet connection, allowing customers to make the most of its ultrafast speeds in every corner of their homes, a common challenge when distributing WiFi in homes with solid concrete.

"With Plume's Smart Home Services, WiFi coverage in and around my home is fast and reliable even with thick concrete walls. I also have control and visibility of all devices connected to my WiFi network."

— Tom Valderrama, Executive Vice President, Consumer Business Unit, DOCOMO PACIFIC.

Plume's Smart Home Services will be available for all DOCOMO PACIFIC residential internet subscribers. More information on Plume Smart Home Services will be available soon.

"Plume is thrilled to help DOCOCMO PACIFIC continue their history of innovation by bringing the next generation of in-home experiences to their subscribers," says Tyson Marian, Chief Commercial Officer at Plume.

"Together we'll deliver on the promise of fast and reliable internet, while giving the customer more control over their digital experiences and protecting their network with unparalleled security for added peace of mind."

— Tyson Marian, Chief Commercial Officer at Plume

The Plume Smart Home Services bundle brings DOCOMO PACIFIC subscribers:

- Plume Adaptive WiFi which intelligently monitors, adjusts and optimizes your network for peak performance.
- HomePass which lets members control guest and child access to their network, set up profiles, and pause the internet.
- AI Security to detect and block potential security threats, customize content access, and block unwanted ads.
- Elegantly designed, powerful tri-band SuperPods that plug directly into wall sockets to ensure reliable coverage.
- The highly-rated Plume app which puts you in control of all of these home services.

At DOCOMO PACIFIC we are committed to offering the most innovative products and experiences to all of our customers. Often, product development comes from filling gaps that we experience ourselves. My wife and I live a connected life and recognize the importance of raising our family in a Smart Home. Integrating Plume's technology with the reliability of DOCOMO PACIFIC'S internet lays a solid foundation for our Smart Home. We now have control and visibility over our home internet which has truly enhanced our experience. And with the AI Security feature, I am confident that my family is protected from unwanted content and security threats."

— Frank Cruz, Product Manager, DOCOMO PACIFIC.

ABOUT DOCOMO PACIFIC

DOCOMO PACIFIC is a wholly owned subsidiary of NTT DOCOMO, Japan's leading mobile operator. Headquartered in Tamuning, Guam DOCOMO PACIFIC is the largest provider of personal, residential, enterprise connectivity and entertainment services in Guam and the Northern Mariana Islands. As the 4-time winner of Pika's Best of Guam and 3-time winner of Best of The Pacific, DOCOMO PACIFIC is dedicated to bringing you and your family closer to the things that matter most. Get to know more about what makes us "Better Together" at www.docomopacific.com

ABOUT PLUME

Plume is the creator of the world's first Smart Home Services platform. As the only open and hardware-independent solution, Plume enables real-time delivery of new services at massive scale. Plume's rapidly expanding services bundle which includes Plume Adaptive WiFi, HomePass, and AI Security is managed by Plume Cloud, a data-and AI driven cloud controller currently running the largest software-defined network in the world. Plume leverages OpenSync, an open-source framework which integrates into a broad set of silicon and platform SKD's for connection to the Plume Cloud. The Plume service is proven to help its customers deliver on the promise of fast and reliable WiFi through the home while increasing ARPU, improving NPS and reducing call-in rates, truck rolls and subscriber churn.

Visit www.plume.com, www.platform.plume.com and www.opensync.io.

Plume, Powered by Plume, Plume Adaptive WiFi, AI Security, SuperPod, HomePass and OpenSync are either trademarks, or registered trademarks of Plume Design, Inc.

ABOUT BETTER TOGETHER

DOCOMO PACIFIC provides TV, Online, Mobile, Phone, and Enterprise Solutions in Guam and the Marianas. The company employs 640 associates and serves customers through retail outlets located in Agana Shopping Center, Andersen Air Force Base Exchange, Dededo Mall, Guam Premier Outlets, Mangilao Mobil, Micronesia Mall, Tamuning HQ, Gualo Rai & Susupe, Saipan, Tinian and Rota.

DOCOMO PACIFIC is a subsidiary of NTT DOCOMO, which provides service to over 70 million mobile customers in Japan. Outside of Japan, NTT DOCOMO contributes to the global standardization of all-new mobile technologies and lends their technical and operational support to seven mobile phone operators and partner companies.

For more information, please visit www.docomopacific.com

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Better Together