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DOCOMO PACIFIC earns Pika's Best of Guam Awards four years in a row.

Tamuning, Guam, October 1, 2019 – DOCOMO PACIFIC earned the 2019 Pika's Best of Guam award for best Mobile, Internet and Cable service provider. The same recognition was awarded to DOCOMO PACIFIC in 2018, 2017 and 2016, making this the telecommunication and entertainment provider's 4th consecutive win in each relevant category. All local mobile, internet and cable service providers were included in the contest.

We just want to thank everyone who voted for us. We are deeply committed to bringing you amazing products & services, delivered through an unmatched customer experience. To us, this award means more than recognition - it inspires us and gives us purpose to improve further.

— Roderick Boss, President & CEO, DOCOMO PACIFIC

Innovation Driven By Purpose

At DOCOMO PACIFIC, we hold fast to the belief that we are a people company. Connecting people to the things that matter most. Our customers rely on our products and services to connect with family, friends, customers and for entertainment and business needs. They expect speed, reliability and consistent care. That's why it's important for us to deliver innovative solutions while maintaining the reliability of our current network.

This year, DOCOMO PACIFIC was first to launch VoLTE (Voice over Long-Term Evolution), which allows customers to take voice calls using an LTE connection. With a VoLTE-enabled device, customers can experience clearer audio quality and quicker connections.

In addition, DOCOMO PACIFIC was also first to 5G with the opening of the DOCOMO 5G Open Lab Guam. In the short time the lab has been operational, we have seen promising ways the fifth generation mobile network can benefit our community. Through the DOCOMO Open Partner Program, the University of Guam is co-creating a solution utilizing Artificial Intelligence to improve security on-campus. Additionally, we recently connected students from Jose Rios middle school with a class in Fukuoka, Japan over a 5G near-there distance learning video conferencing experience. They discussed tourism and its impact on our marine environment. With community and customers driving innovation we look forward to providing 5G speeds to our customers in Guam and the Marianas soon.

Promoting A Culture Of Care

Our core value of Excellence centers around empowering our teams to provide the best service to our customers. We believe in acting urgently on customer needs and going out of our way to meet them. We foster a workplace that enables and encourages innovation, creativity and ambition, putting quality and genuine care into everything we do. The Better Together spirit is unique to DOCOMO PACIFIC and its our hope that our customers feel it.

About DOCOMO PACIFIC

DOCOMO PACIFIC is a wholly owned subsidiary of NTT DOCOMO, Japan's leading mobile operator. Headquartered in Tamuning, Guam, DOCOMO PACIFIC is the largest provider of fixed, wireless, internet and cable services in Guam and the Northern Mariana Islands. Get to know more about what makes us "Better Together" at <http://www.docomopacific.com>.

ABOUT BETTER TOGETHER

DOCOMO PACIFIC provides TV, Online, Mobile, Phone, and Enterprise Solutions in Guam and the Marianas. The company employs 640 associates and serves customers through retail outlets located in Agana Shopping Center, Andersen Air Force Base Exchange, Dededo Mall, Guam Premier Outlets, Mangilao Mobil, Micronesia Mall, Tamuning HQ, Gualo Rai & Susupe, Saipan, Tinian and Rota.

DOCOMO PACIFIC is a subsidiary of NTT DOCOMO, which provides service to over 70 million mobile customers in Japan. Outside of Japan, NTT DOCOMO contributes to the global standardization of all-new mobile technologies and lends their technical and operational support to seven mobile phone operators and partner companies.

For more information, please visit www.docomopacific.com

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Better Together