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# DOCOMO PACIFIC gathers regional support & resources to minimize impact and quicken restoration of its Mobile, Internet, TV and Phone services in Rota.

Tamuning, Guam (August 10, 2019) – Business and residential customers in Rota lost communication services yesterday, August 9, due to a fiber break in DOCOMO PACIFIC’S own ATISA subsea cable. Support teams and supplies from Saipan and Guam were deployed immediately.

DOCOMO PACIFIC also reached out to IT&E who provides Mobile and Internet services in Rota. “We want to thank our friends at IT&E for answering our call and for working with us without hesitation. That’s what we do for each other in this industry and we’re glad to have partners who value the Inafa’Maolek spirit as much as we do.”, said Roderick Boss, President & CEO of DOCOMO PACIFIC. DOCOMO PACIFIC Teams are working as quickly as possible to restore all services. At the time of this release, services are reportedly coming back up.

The DOCOMO PACIFIC retail location will be open until 6pm this evening and from 10am - 2pm Sunday, August 11, to assist customers.

## **About DOCOMO PACIFIC**

DOCOMO PACIFIC is a wholly owned subsidiary of NTT DOCOMO, Japan's leading mobile operator. Headquartered in Tamuning, Guam, DOCOMO PACIFIC is the largest provider of fixed, wireless, internet and cable services in Guam and the Northern Mariana Islands. Get to know more about what makes us "Better Together" at <http://www.docomopacific.com>.

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## ABOUT BETTER TOGETHER

DOCOMO PACIFIC provides TV, Online, Mobile, Phone, and Enterprise Solutions in Guam and the Marianas. The company employs 640 associates and serves customers through retail outlets located in Agana Shopping

Center, Andersen Air Force Base Exchange, Dededo Mall, Guam Premier Outlets, Mangilao Mobil, Micronesia Mall, Tamuning HQ, Gualo Rai & Susupe, Saipan, Tinian and Rota.

DOCOMO PACIFIC is a subsidiary of NTT DOCOMO, which provides service to over 70 million mobile customers in Japan. Outside of Japan, NTT DOCOMO contributes to the global standardization of all-new mobile technologies and lends their technical and operational support to seven mobile phone operators and partner companies.

For more information, please visit [www.docomopacific.com](http://www.docomopacific.com)



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