

IMPORTANT INFORMATION ABOUT YOUR BASIC TV SERVICE

Hafa Adai!

Each year, the TV networks and local affiliates, which provide your favorite shows we all love to watch, unfortunately raise their prices nationwide, and 2018 was no exception. As we head into the New Year, we want to inform you that our basic TV rates will also increase by an additional \$4 per month effective January 1, 2019.

As we face rising costs that require occasional price adjustments, as your TV provider, we understand the frustration valued customers like you may feel. However, these changes push our team to provide you more with top quality service and the best television experience on island.

In the last year, we have transformed the way you view and control the TV programming you love with TiVo— our award-winning entertainment system exclusively available at DOCOMO PACIFIC. This is just the beginning, as the TiVo experience is just one of many new and upcoming services we want our customers to experience.

We appreciate your loyalty and would love to work with you to lower your telecommunications expenses and offer your maximum value. If your TV, Internet, Mobile and Home Phone services are not yet in one of our bundles, please reach out to our Customer Care team at 688-CARE or visit any of our retail stores. You can also check out www.docomopacific.com to learn more.

We appreciate you choosing DOCOMO PACIFIC as your service provider.

Si Yu'os Ma'ase,

Your DOCOMO PACIFIC Team

ABOUT BETTER TOGETHER

DOCOMO PACIFIC provides TV, Online, Mobile, Phone, and Enterprise Solutions in Guam and the Marianas. The company employs 640 associates and serves customers through retail outlets located in Agat Point, Andersen Air Force Base Exchange, Agana Shopping Center, Dededo Mall, Guam Premier Outlets, Mangilao Mobil, Micronesia Mall, Tamuning HQ, and Gualo Rai & Susupe, Saipan.

DOCOMO PACIFIC is a subsidiary of NTT DOCOMO, which provides service to over 70 million mobile customers in Japan. Outside of Japan, NTT DOCOMO contributes to the global standardization of all-new mobile technologies and lends their technical and operational support to seven mobile phone operators and partner companies.

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