

# DOCOMO PACIFIC offers free services, relief efforts for CNMI families affected by Super Typhoon Yutu

Garapan, Saipan— As the islands of Saipan and Tinian work steadily toward recovery, DOCOMO PACIFIC remains committed to helping rebuild lives affected by Super Typhoon Yutu.

In the aftermath of the storm, DOCOMO PACIFIC wants our customers in the CNMI to focus on the things that matter most, and not worry about their bill. Starting October 29 through December 31, 2018, DOCOMO PACIFIC is offering FREE mobile, internet, TV and home phone services to new and existing customers in Saipan, Tinian, and Rota.

*First, our heartfelt prayers go out to the communities affected by Super Typhoon Yutu. At a time when so many are hurting, we stand with the CNMI and pledge our full support in helping to rebuild the community. We began deploying crews and equipment to the CNMI immediately after the storm. But more than rebuilding infrastructure and restoring services, we realize the human consequences of Super Typhoon Yutu. We want the people of the CNMI to focus on their families, and not worry about their bill. From October 29 to December 31, 2018, DOCOMO PACIFIC residential subscribers in Saipan, Tinian and Rota will receive their services for free.*

— DOCOMO PACIFIC President and CEO Roderick Boss

During this period, no CNMI subscribers will be disconnected for non-payment. For existing customers, an automatic monthly credit will apply to their November and December invoices. New subscribers can stop by our CNMI stores located in Gualo Rai, Saipan and Songsong, Rota to get a new SIM for \$9.95 and receive the free services. Customers in Tinian can call 488-CARE to avail of the free services as well. Customers simply have to pick up a plan, and all security deposits and activation fees will be waived. The offer does not include a mobile handset, calls or texts outside the Marianas, or combined with other promotional offers.

In the meantime, our teams on Guam and the CNMI continue to make progress every hour to rebuild and get customers back online with all our services. Following the storm, portable cells were deployed to support the critical efforts of first responders and other mission critical organizations. DOCOMO PACIFIC personnel and specialists have also made their way to our neighboring islands.

### **PARTNERS IN RECOVERY**

DOCOMO PACIFIC would like to extend our appreciation to GTA for working collaboratively toward helping our families in Saipan rebuild and recover.

GTA has offered its Cell On Wheels (COW) for DOCOMO PACIFIC to utilize in Saipan to help with coverage while recovery efforts continue. The COW is a mobile tower trailer which can be easily transported and rapidly deployed for a short term to temporarily increase or replace capacity. Furthermore, DOCOMO PACIFIC is offering GTA subscribers to roam for FREE on our network in Saipan, including those who are helping with recovery efforts.

*As corporate citizens, we are doing what we can to assist our neighboring islands. Communication services are vital in the aftermath of Super Typhoon Yutu. By cooperating with DOCOMO PACIFIC, our goal is to help get vital services up for the people in the CNMI and those recovery responders assisting in the efforts.*

— GTA Chief Operating Officer Andrew Gayle

In the past, DOCOMO PACIFIC has worked with other telecom providers with assisting in service issues caused by other major natural disasters.

### **SUPPLY DONATION DRIVE**

Between Oct. 30 to Nov. 17, DOCOMO PACIFIC will be accepting donations at our retail stores to help families affected by Super Typhoon Yutu. Essential items needed include cases of water, canned goods, batteries, flashlights, lanterns, tarps/canopy, cots, coolers, mosquito coil/repellent and jar candles.

### **TEXT TO DONATE CAMPAIGN**

DOCOMO PACIFIC launched a fundraising initiative to help rebuild lives affected by Super Typhoon Yutu. Until Nov. 17, DOCOMO PACIFIC postpaid mobile customers can donate money by texting 5 to “HELP (4357)”. Each message will donate \$5 to the American Red Cross relief efforts in Saipan and Tinian.

Over the years, DOCOMO PACIFIC has led fundraising initiatives for families affected by Hurricane Harvey in Texas, Typhoon Soudelor in the CNMI, Typhoon Maysak in Chuuk and Yap, Super Typhoon Haiyan in the Philippines, and the 2011 Tsunami in Japan. These efforts have yielded thousands of dollars in support to our neighboring islands and countries with close ties to the people of the Marianas.

For more information on the DOCOMO PACIFIC free services and relief efforts, feel free to reach out to Public Relations Coordinator Ken Quintanilla at [kvquintanilla@docomopacific.com](mailto:kvquintanilla@docomopacific.com)





DOCOMO PACIFIC President and CEO Roderick Boss joins DOCOMO PACIFIC management in making an assessment of damaged areas in Saipan impacted by Super Typhoon Yutu.

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#### ABOUT BETTER TOGETHER

DOCOMO PACIFIC provides TV, Online, Mobile, Phone, and Enterprise Solutions in Guam and the Marianas. The company employs 640 associates and serves customers through retail outlets located in Agat Point, Andersen Air Force Base Exchange, Agana Shopping Center, Dededo Mall, Guam Premier Outlets, Mangilao Mobil, Micronesia Mall, Tamuning HQ, and Gualo Rai & Susupe, Saipan.

DOCOMO PACIFIC is a subsidiary of NTT DOCOMO, which provides service to over 70 million mobile customers in Japan. Outside of Japan, NTT DOCOMO contributes to the global standardization of all-new mobile technologies and lends their technical and operational support to seven mobile phone operators and partner companies.

For more information, please visit [www.docomopacific.com](http://www.docomopacific.com)

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