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The Harbor at Hickory Hill Announces Coronavirus Safety Measures for Residents, Caregivers

Zero cases of COVID-19 reported as The Harbor at Hickory Hill implements Coronavirus preparedness plans. Visitors are asked to refrain from unnecessary visits at this time.

PRATTVILLE, Ala. (March 12, 2020) – The Harbor at Hickory Hill, a premier memory care community serving the Prattville area, has announced safety measures to protect its residents and caregiving staff in the event of a potential outbreak of COVID-19, otherwise known as the Coronavirus.

“At present, I can confidently confirm we do not have any known positive cases related to our facility residents or staff members; however, obviously this situation is fluid and rapidly ever changing,” said Lynn Mann, executive director of The Harbor at Hickory Hill.

“We are requesting that visitors who have experienced or are experiencing respiratory symptoms or who have traveled internationally or to domestic areas with reported outbreaks please refrain from visiting their loved ones at our facility at this time. We are also requesting that family members arrange for alternate ways of communication with our residents, including phone, text or videoconference, to avoid unnecessary exposure,” Mann said.

“Our commitment to our residents and team members during this concerning time is to work diligently to openly communicate as we all continue to learn and understand more about this virus and its potential threat to our most cherished loved ones. We are sensitive to the large amount of information being shared both nationwide and locally regarding COVID-19 prevention and a potential outbreak,” Mann said.

As a healthcare provider, the threat of various outbreaks is a regular focus for planning and preparing throughout all disciplines of The Harbor at Hickory Hill.

“Caregiving team members frequently practice and measure the effectiveness of the facility’s interventions to seek to attain the highest possible safety and wellness readiness for residents, staff, and visitors as a matter of standard operating procedures. The Harbor at Hickory Hill is aggressively following the most current and ongoing CDC guidelines for healthcare facilities to ensure full preparation should an outbreak occur,” Mann said.

The Harbor at Hickory Hill has adopted several ongoing safety measures:

- Frequent calls with the U.S. Center for Disease Control and Prevention for the most current recommendations
- A program at each shift whereby all team members communicate problematic symptoms observed regarding residents, fellow team members, or visitors
- Wellness Immunity Boost Stations to be installed in all facilities as soon as possible
- Regular training on handwashing techniques for team members and residents
- Communicating with “on-call” team members to be ready for back-up staffing
- Communicating daily with the facility’s Cleveland, Tenn.-based Legacy Senior Living Support Center for any new information. Purchase and delivery of additional food, medical and cleaning supplies (available on-site)

“No expense will be spared to accommodate our residents’ needs and fulfill our mission to the best of our ability. We have prepared significant medical, food, and water supplies ready for disbursement in case of a facility outbreak, We have on-site leadership ready to physically support our communities as needed,” said Bryan Cook, founder and president of Legacy Senior Living, which manages The Harbor at Hickory Hill and family of senior care communities across the Southeast.

Additional information will be posted at this link:

<https://www.legacysl.net/coronavirus>

For more information please contact The Harbor at Hickory Hill at (334) 361-5111.

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— Lynn Mann, executive director of The Harbor at Hickory Hill.



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About The Harbor at Hickory Hill

Located a short distance from Montgomery, Ala., in beautiful Prattville, Ala., The Harbor at Hickory Hill is known for its experienced caregivers, lively atmosphere and exceptional service. The team at The Harbor at Hickory Hill goes out of their way to make their residents feel at home in a friendly, caring, spacious and well-appointed community.

The [memory care facility](#) is among the region’s newest, the staff is friendly, and the environment is designed with safety in mind. The Harbor at Hickory Hill values the dignity of each resident, and consider it a wonderful opportunity and blessing to serve them. More information is available at hickoryhillharbor.net or (334) 361-5111.

The Harbor at Hickory Hill is part of a family of senior living communities throughout the Southeast owned and/or operated by Legacy Senior Living, of Cleveland, Tenn. Legacy Senior Living specializes in offering independent living, assisted living, and Alzheimer’s care services. More information is available at legacysl.net.

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The Harbor at Hickory Hill - Prattville, AL