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Concordia of Bella Vista Announces Coronavirus Safety Measures for Residents, Caregivers

Zero cases of COVID-19 reported as Concordia of Bella Vista implements Coronavirus preparedness plans. Visitors are asked to refrain from unnecessary visits at this time.

BELLA VISTA, Ark. (March 12, 2020) – Concordia of Bella Vista, a personal care and memory care community serving Northwest Arkansas, has announced safety measures to protect its residents and caregiving staff in the event of a potential outbreak of COVID-19, otherwise known as the Coronavirus.

“At present, I can confidently confirm we do not have any known positive cases related to our facility residents or staff members; however, obviously this situation is fluid and rapidly ever changing,” said Angela Clark, executive director of Concordia of Bella Vista.

“We are requesting that visitors who have experienced or are experiencing respiratory symptoms or who have traveled internationally or to domestic areas with reported outbreaks please refrain from visiting their loved ones at our facility at this time. We are also requesting that family members arrange for alternate ways of communication with our residents, including phone, text or videoconference, to avoid unnecessary exposure,” Clark said.

“Our commitment to our residents and team members during this concerning time is to work diligently to openly communicate as we all continue to learn and understand more about this virus and its potential threat to our most cherished loved ones. We are sensitive to the large amount of information being shared both nationwide and locally regarding COVID-19 prevention and a potential outbreak,” Clark said.

As a healthcare provider, the threat of various outbreaks is a regular focus for planning and preparing throughout all disciplines of Concordia of Bella Vista.

“Caregiving team members frequently practice and measure the effectiveness of the facility’s interventions to seek to attain the highest possible safety and wellness readiness for residents, staff, and visitors as a matter of standard operating procedures. Concordia of Bella Vista is aggressively following the most current and ongoing CDC guidelines for healthcare facilities to ensure full preparation should an outbreak occur,” Clark said.

Concordia of Bella Vista has adopted several ongoing safety measures:

- Frequent calls with the U.S. Center for Disease Control and Prevention for the most current recommendations
- A program at each shift whereby all team members communicate problematic symptoms observed regarding residents, fellow team members, or visitors
- Wellness Immunity Boost Stations to be installed in all facilities as soon as possible
- Regular training on handwashing techniques for team members and residents
- Communicating with “on-call” team members to be ready for back-up staffing
- Communicating daily with the facility’s Cleveland, Tenn.-based Legacy Senior Living Support Center for any new information. Purchase and delivery of additional food, medical and cleaning supplies (available on-site)

“No expense will be spared to accommodate our residents’ needs and fulfill our mission to the best of our ability. We have prepared significant medical, food, and water supplies ready for disbursement in case of a facility outbreak, We have on-site leadership ready to physically support our communities as needed,” said Bryan Cook, founder and president of Legacy Senior Living, which manages Concordia of Bella Vista and family of senior care communities across the Southeast.

Additional information will be posted at this link: <https://www.legacysl.net/coronavirus>

For more information please contact Concordia of Bella Vista at (479) 855-3714.

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— Angela Clark, executive director of Concordia of Bella Vista



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About Concordia of Bella Vista

Situated on 26 beautiful acres at 1 Concordia Drive, Concordia Retirement Center is a premier senior living community in Bella Vista, Ark., that offers independent living and assisted living services in a safe, attentive, homelike atmosphere. The facility, which is located in the beautiful Ozarks of Northwest Arkansas, is committed to serving the greatest generation with honor, respect, faith and integrity. More information is available at concordiaretirement.com or by calling (479) 855-3714.

Concordia Retirement Center is part of a family of senior living communities throughout the Southeast owned and/or operated by Legacy Senior Living, of Cleveland, Tenn. Legacy Senior Living specializes in offering independent living, assisted living, and Alzheimer’s care services. More information is available at legacysl.net.

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Concordia Retirement Center - Bella Vista, AR