

Contentful Status Page has Moved

31 MARCH 2017, SAN FRANCISCO, USA

SUMMARY

*In the aftermath of the the Amazon S3 disruption, our infrastructure team has considered and implemented a number of further changes designed to increase the resilience of our services. Among other precautionary measures, we are moving our Status Page, which is currently served from the same *.contentful.com* domain as our main platform, to a standalone domain <https://www.contentfulstatus.com>*

For developers, February 28, 2017, will go down in history as a very scary day. On that day, a [human error](#) made by an engineer debugging a slow-running billing script led to a 4-hour long disruption of the Amazon S3 service in the US-EAST-1 region. The outage affected popular services (Business Insider, Giphy, Snapchat) and business tools (Zendesk, Heroku, Docker), but also connected light bulbs, smart sensors, cloud-controlled thermostats and myriads of IoT devices.

For the digital natives who rely on the cloud for anything - from doing their daily jobs to getting around the city and buying groceries, it must have felt like the world was coming to a standstill. And yet, if they were to open the [AWS Service Health Dashboard](#) amid the chaos, they would have been told that all services are operating normally. As AWS team will explain later, they were unable to update the status of individual services during the outage, because the Health Dashboard - just like many other affected websites - was powered by the S3 service.

This incident goes to show how important it is to separate monitoring services from the monitored systems to ensure that critical information can be communicated during service outages. At Contentful, we use [StatusPage](#), a professional service run by Atlassian, to communicate service-impacting incidents, let you know about scheduled maintenance that may impact the service, and to display information about the availability of our APIs and the web app. Using an external service for this task lowers the probability of misleading our users about the actual status of the Contentful services at any given time.

In the aftermath of the the Amazon S3 disruption, our infrastructure team has considered and implemented a number of further changes designed to increase the resilience of our services. Among other precautionary measures, we are moving our Status Page, which is currently served from the same *.contentful.com* domain as our main platform, to a standalone domain <https://www.contentfulstatus.com>. In the rare event that the DNS provider used by Contentful for its main domain suffers a [denial of service attack](#) or another type of outage, you will still be able to

access the latest updates on the new Status Page.

The current Status Page link will automatically redirect visitors to the new URL. We recommend bookmarking the new URL [*https://www.contentfulstatus.com*](https://www.contentfulstatus.com) for quick access in the future or a go-to resource in case of an outage. You can also get the latest status updates about our services by following us on Twitter under the handle [@contentful_ops](https://twitter.com/contentful_ops).



SPOKESPEOPLE



Irina Botea

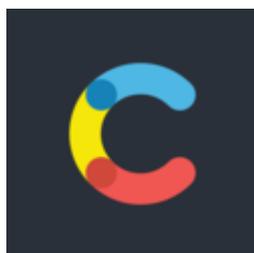
Communications

irina@contentful.com

 [irina_botea](https://twitter.com/irina_botea)

ABOUT CONTENTFUL

Contentful is an API-driven content management developer platform that combines a powerful API with structured content, a microservice architecture, and a rich development ecosystem. Companies such as Urban Outfitters, Red Bull, Jack in the Box, Nike, Trunk Club, Xoom, Tastemade and many others rely on Contentful to author, manage and deliver digital content to any device and multiple platforms. For more information, visit <https://www.contentful.com/>



Contentfulnewsroom

