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Tiqets Announces Winners of the 4th Annual Most Remarkable Venue Awards

Amsterdam, 10 December 2020 - Last night, Tiqets' 2020 Remarkable Venue Awards celebrated the achievements of 42 winning museums and attractions in Europe and the United States. Winners included the Efteling (NL), Sagrada Familia (SP), the MoMA (US), Musée du quai Branly- Jacques Chirac (FR), and many more.



With more than 150 nominees and spanning 7 categories and 6 markets, the [4th annual Remarkable Venue Awards](#) was a chance for museums and attractions to celebrate at the end of a challenging year. This was the first time the awards were announced in a global, online ceremony, with hundreds of museums and attractions tuned in to celebrate each other's accomplishments and get inspired for a better 2021.

A large variety of regions and types of venues were represented in the awards ceremony, from California to Amsterdam, and from iconic landmarks to hidden gems. In the 5 core award categories, winners were selected based on the best-rated venues from 750,000 vetted customer reviews on [Tiqets.com](https://www.tiqets.com) in 2020.

Most Remarkable Venue: This award recognizes the most popular venues that have both drawn the largest crowds and received the highest-rated visitor reviews on Tiqets in 2020.

Winners: Jameson Distillery Bow St. (UK & Ireland), the Museum of Modern Art (US), Sagrada Familia (SP), Efteling (NL), Musée du quai Branly - Jacques Chirac (FR), Acquario di Genova (IT)

Best Museum: This award recognizes the best-rated museums and art galleries based on Tiqets' visitor reviews in 2020.

Winners: Glasnevin Cemetery Museum (UK & Ireland), USS Midway Museum (US), Salvador Dalí House-Museum (SP), Van Gogh Museum (NL), Musée des Confluences (FR), Collezione Peggy Guggenheim (IT)

Best Attraction: This award recognizes the best-rated attractions (including theme parks, zoos and aquariums) based on Tiqets' visitor reviews in 2020.

Winners: Stamford Bridge Stadium Tour (UK & Ireland), Aquarium of the Pacific (US), Camp Nou and IDEAL Centre d'Arts Digitals (SP), Johan Crujff ArenA (NL), Puy du Fou (FR), Parco Giardino Sigurtà (IT)

Best Landmark: This award recognizes the best-rated cathedrals, churches, castles, palaces, historical or iconic landmarks based on Tiqets' visitor reviews in 2020.

Winners: St Paul's Cathedral (UK & Ireland), The LINQ High Roller (US), Casa Vicens (SP), Skyview de Pier (NL), Château Royal d'Amboise (FR), Palazzo Ducale (IT)

Best onsite experience: This award recognizes the venues that are best rated for their onsite experience, based on Tiqets' visitor reviews of staff interaction and information at the venue in 2020.

Winners: Irish Whiskey Museum (UK & Ireland), Titanic museum attraction (US), Albaola, the Sea Factory of the Basques (SP), Ripley's Believe it or Not Amsterdam (NL), Dalí Paris (FR), Catacombe di San Gennaro (IT)

Tiqets also opened two new award categories this year to recognize venues most impacted by or most proactive in response to the COVID-19 crisis: Best Hidden Gem and Most Innovative Venue. More than 70 applications were received for these awards, which were evaluated on the strength of their application by a panel of cultural experts. These 15 judges included regional travel and culture experts from each market and one global judge, travel tourism industry expert and CEO of Arival [Douglas Quinby](#).

Best Hidden Gem: This award recognizes unique, niche attractions that are likely to have been hit hardest by the COVID-19 crisis.

Winners: Forth Boat Tours (UK & Ireland), ARTECHOUSE (US), Museo Chillida Leku (SP), Youseum (NL), Paris Musées: Musée de la vie romantique (FR), Parco Archeologico di Rudiae (IT)

Most Innovative Venue: This award recognizes the venues that responded quickly and creatively to new challenges resulting from the COVID-19 crisis.

Winners: Sherlock: The Official Live Game (UK & Ireland), The Mob Museum (US), Museo Nacional Thyssen-Bornemisza (SP), Rijksmuseum Muiderslot (NL), Crazy Horse Paris (FR), Circo Maximo Experience (IT)

Find out more about each of these winners and why they won [here](#).

“Given the extraordinary challenges before tourism attractions in 2020, it has been especially inspiring to see how so many in this industry have responded to crisis with creativity and commitment to their communities. From redesigning exhibits, reimagining the guest experience, creating new online and virtual experiences, implementing a range of new safety protocols and technologies, and launching new tours and experiences for a dramatically changed marketplace, the Tiqets Remarkable Venue Awards is shining a well-deserved light on some of attractions' best innovations in the toughest of years.”

— Douglas Quinby, CEO of Arival

“It’s a privilege to work with so many fantastic museums and attractions worldwide. We’re proud that, together, we can make these remarkable and innovative experiences available to customers from all over the world, and we’re committed to continue supporting venues welcoming back customers and quickly recover after a very challenging year.”

— Luuc Elzinga, President of Tiqets

Highlights of the awards ceremony included a special guest appearance by producer, travel writer, and ace in the travel and tourism industry Simon Calder (UK). His talk entitled “Culture through the Twenties” poked fun at 2020 while sharing an insightful, optimistic view of 2021 and beyond, including never-before-heard predictions for the next decade in travel through 2030.

All 42 winning venues will also receive a €5,000 marketing package provided by Tiqets designed to help them bounce back faster from the impact of COVID-19.

You can see [the full list of nominees and all winners for the awards here](#). You can also [watch the awards ceremony](#) for more details on the winning venues and quotes from their visitors.

About the Tiqets Remarkable Venue Awards

The Tiqets Remarkable Venue Awards were established to recognize and celebrate the best attractions and experiences in the most-visited cities and countries around the world. The first Tiqets Remarkable Venue Awards was hosted in Paris in 2017, with winners including the Musée d'Orsay and Fondation Louis Vuitton. Since then Tiqets has been organizing six regional award ceremonies every year in Amsterdam, Paris, Rome, London, New York and Barcelona annually. 2020 was the first year the Remarkable Venue Awards were announced during a global, online ceremony.

About Tiqets

Tiqets’ mission is to make culture more accessible by making it easier for more people to discover more ways to culture. From the start in 2014, the company has connected millions of people to museums and attractions with instant, last-minute and mobile tickets. Tiqets works with both hidden gems and top museums and attractions all over the world.

The company is headquartered in Amsterdam and now employs 200+ people worldwide, including in Amsterdam (HQ) as well as Seattle, Las Vegas, Orlando, Philadelphia, London, Copenhagen, Paris, Barcelona, Rome, Vienna, Bangkok, Tokyo and Osaka. More information can be found on [Tiqets.com](#).

ABOUT TIQETS

Since its founding in 2014, [Tiqets](#) has been on a mission to make culture more accessible by helping people discover and enjoy museums and attractions around the globe. From iconic experiences to hidden gems, millions

of people have used Tiqets to choose their way to explore a city's culture and breeze through booking.

Backed by investors like Airbnb, HPE, and Investion, the company is headquartered in Amsterdam and now employs 200+ people in Amsterdam (HQ) as well as Seattle, Las Vegas, Orlando, Philadelphia, London, Copenhagen, Paris, Barcelona, Rome, Vienna, Bangkok, Tokyo and Osaka.

Tiqets Management Team:

Luuc Elzinga

President & Co-Founder

[Linkedin Profile »](#)

Laurens Leurink

Chief Executive Officer

[Linkedin Profile »](#)

Robert Westers

Chief Operating Officer

[Linkedin Profile »](#)

Marijn Speelman

Chief Technology Officer

[Linkedin Profile »](#)

Maarten Raaijmakers

Chief Supply Officer

[Linkedin Profile »](#)

Stef Pillen

Chief Financial Officer

[Linkedin Profile »](#)

Tiqets highlights:

2014:

- Tiqets is founded in Amsterdam and sells its first tickets as a whitelabel service

2015:

- Tiqets pivots to instant, last-minute, mobile tickets to museums and attractions for city travelers

2016:

- Launched the Tiqets apps and Reseller portal

2017:

- Expansion to the United States
- Awarded the 'Fastest growing Dutch startup' title for second year in a row

2018:

- First tours & activities partner of Reserve with Google
- Expansion into APAC
- Launched Tiqets Booking Engine to help venues sell on their own websites

2019:

- More than 1 million app downloads
- More than 10 million tickets sold to more than 2,000 venues
- Raised \$60M in Series C funding led by Airbnb