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## UIB enables Ramco with its single API to deliver Conversational UX across multiple channels

UIB partnered with Ramco to enhance their AI- and ML-ready enterprise software offerings with omnichannel bot- and voice-messaging capabilities across the major conversational ecosystems, allowing Ramco to address multiple channels with a single API.

**Singapore (August 31, 2021)** – H2X multi-conversational Artificial Intelligence (AI) platform company UIB today announced they have partnered with global enterprise software player Ramco Systems to enable conversational user experience by adding UIB’s omnichannel Messaging Service Platform (MSP) API.

UIB Founder and Chairman [Toby Ruckert](#) said, “We partnered with Ramco to enhance their AI- and ML-ready enterprise software offerings with omnichannel bot- and voice-messaging capabilities across all of the major conversational ecosystems, including Microsoft Teams, Facebook Work, Slack, WhatsApp, Apple Business Chat, Google’s Business Messages, and others.

[Ramco](#) CEO [Virender Aggarwal](#) said, “Innovation is our DNA and our focus on enhancing our enterprise offerings through bots, real-time personalization (using AI), auto-configuration, and responsive user interfaces with minimal clicks has been helping us achieve our goal of a Zero UI. We are confident that our association with UIB will drive inclusivity and a frictionless employee experience across our global customers.

Ruckert added, “We’re honored to see the role UIB’s H2X multi-conversational AI platform plays in helping Ramco to deliver innovations and next-generation technologies in intelligent enterprise assistants.”


Choose a country and pay element to simulate a conversational experience with Ramco's Self-Explaining Payslip [here](#) and discover Ramco's HR Bot Buddy CHIA's features and capabilities [here](#).

Chat with Gartner Cool Vendor and Aragon Research Hot Vendor™ UIB's multi-patented technology now on our website at [uib.ai](http://uib.ai). Watch our demos on YouTube. And email UIB today at [info@uib.ai](mailto:info@uib.ai) to get connected to your local reseller partner and learn more about how UIB's H2X multi-conversational AI platform powers conversational solutions and interfaces to make communications simple!

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## Images

### UIB: The World's First & Only H2X Multi-Conversational AI Platform




**Web/Mobile/IVR**  
Legacy channels, such as in-app messaging, website live chats, call centers, and phone system IVR


**Messaging**  
Text and voice assistants in the most popular chat apps




**Voice**  
Built into smart speakers and other voice-enabled devices



**Video**  
Real, on-screen humans or holograms with voice, video, touch, and gesture interactions



**Devices**  
Real-world interactions with robots, machines, and other sensor-powered, IoT-enabled physical objects



**AR/VR**  
Other types of UX/UI, including in-gaming conversations and future concepts

### 360° H2X Interactions Across ALL Conversational User Interfaces (CUIs)

X = Any combination of human, machines, devices, appliances, electronics, robots, sensors, cameras, systems, platforms, software, services, websites, mobile apps, IVRs, smart speakers, virtual humans, AR/VR systems, gaming systems, chatbots, voice bots, virtual assistants, and/or other "things" of the Internet of Things (IoT) with an available API

Webinar on

# Enhancing productivity with Virtual Assistants



19th August 2021 (3.00pm - 4.30pm SGT)

## Speakers



**Mr. Toby Ruckert**  
Founder and Chairman  
UIB



**Mr. Virender Aggarwal**  
CEO  
Ramco Systems



## About UIB

UIB makes human-to-machine communications as simple and as natural as human-to-human communications.

UIB created the world's first and only, patented, fully-owned, end-to-end multi-channel conversational AI platform that serves as a universal translator and enables communications with any device or person independent of the language and underlying platform.

UIB pioneered the leading H2X\* multi-conversational AI platform that provides total customer experience in an end-to-end solution with universal communications and interoperability:

- Removes friction and complexity;
- Integrates all commonly used communications technologies;
- Provides the ability to unify and translate across all channels and devices;
- Integrates with all major AI engines including Google Dialogflow, IBM Watson, Facebook Wit.ai, and others;
- Scalable and futureproof — new messaging platforms, AI engines, and connectors can be integrated once and then scaled across the platform; and
- Provides total privacy and customer data security.

*\*X = any combination of human, machines, devices, appliances, electronics, robots, sensors, cameras, systems, platforms, software, services, websites, mobile apps, IVRs, smart speakers, virtual humans, AR/VR systems, gaming systems, chatbots, voice bots, virtual assistants, and/or other “things” of the Internet of Things (IoT) with an available API.*

UIB’s Independent Software Vendor (ISVs), chatbot builder, and solution developer partners use our APIs to access messaging channels and software communication platforms. With our APIs, they build solutions for transactional and A2P messaging, notifications and alerts, chatbots, virtual assistants, and other conversational user interfaces (including smart speakers, AR/VR, voice, and video). UIB works directly with each platform owner (i.e., we onboard our partners as official WhatsApp Independent Software Vendors (ISVs)). Our over 50+ connected platforms include WhatsApp (UIB is an official WhatsApp Business Solution Provider (BSP)), Apple Business Chat (UIB is an official Apple MSP), Google’s Business Messages (UIB is an official Google MSP), and many others including integrations into Salesforce, MS Teams, Cisco eGain, and many others.

Chat with Gartner Cool Vendor and Aragon Research Hot Vendor™ UIB’s multi-patented technology now on our website at [uib.ai](http://uib.ai). Watch our demos on [YouTube](https://www.youtube.com). And email UIB today at [info@uib.ai](mailto:info@uib.ai) to get connected to your local reseller partner and learn more about how UIB’s H2X multi-conversational AI platform powers conversational solutions and interfaces to make communications simple!

## **Media Contact**

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